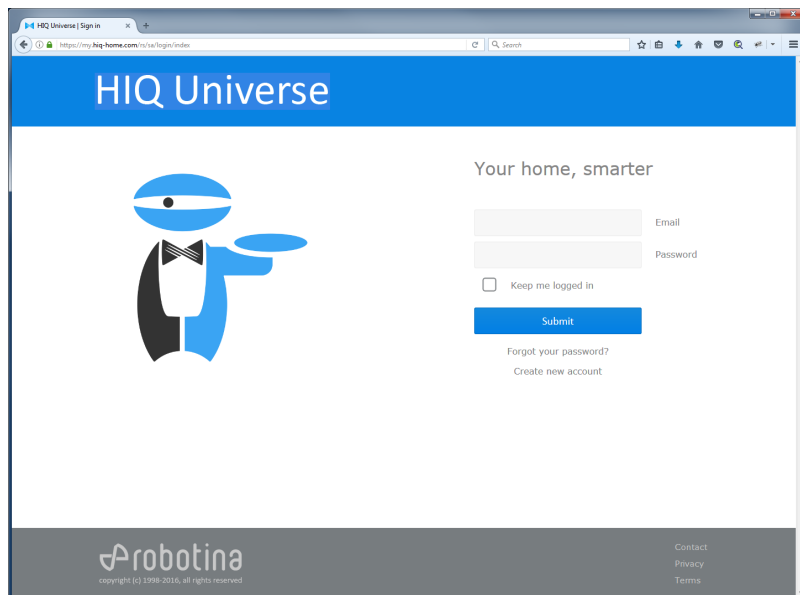


# HIQ Universe

cloud service for internet access

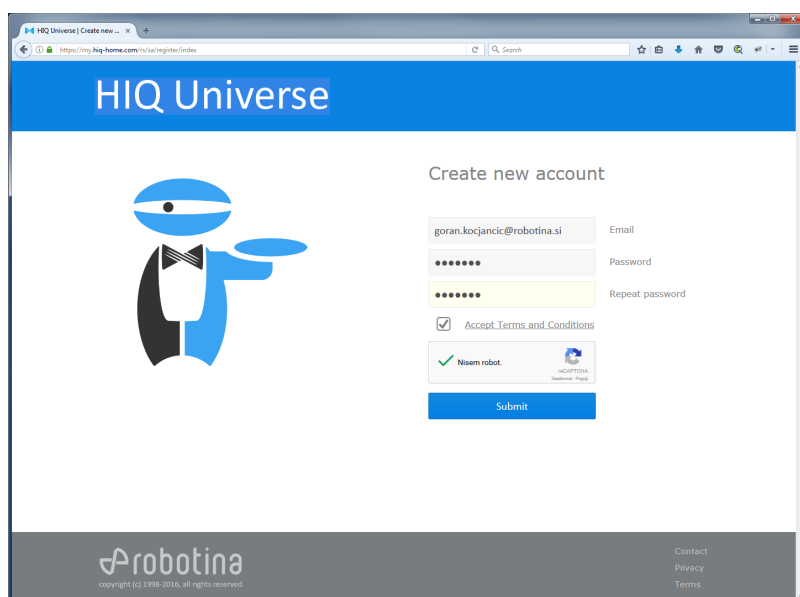
[HIQ Universe](#)

## Create HIQ Universe account



The screenshot shows the HIQ Universe login page. The header is blue with the text "HIQ Universe". Below the header is a white area with a blue robot icon on the left. To the right of the icon is the text "Your home, smarter". Below this text are two input fields for "Email" and "Password". There is a checkbox for "Keep me logged in" and a blue "Submit" button. Below the button are links for "Forgot your password?" and "Create new account". At the bottom of the page is a grey footer with the "Robotina" logo and copyright information, and links for "Contact", "Privacy", and "Terms".

Go to HIQ Universe: [HIQ Universe](#)



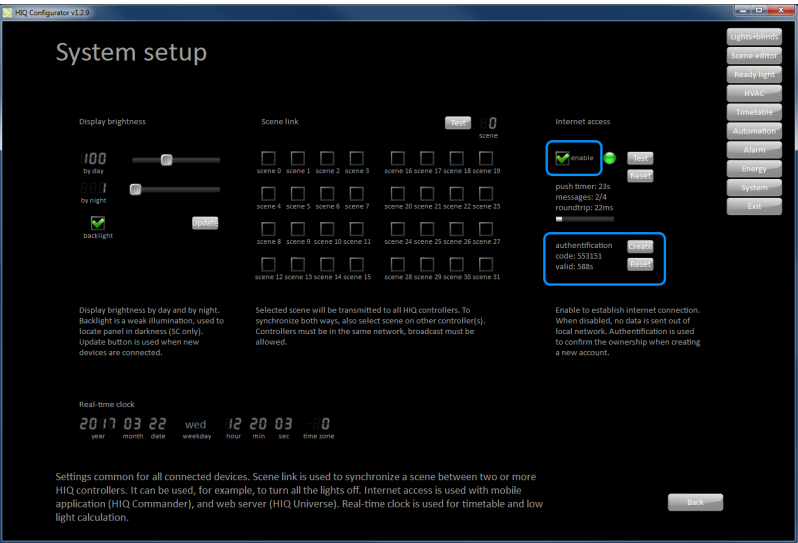
The screenshot shows the HIQ Universe "Create new account" page. The header is blue with the text "HIQ Universe". Below the header is a white area with a blue robot icon on the left. To the right of the icon is the text "Create new account". Below this text are three input fields for "Email", "Password", and "Repeat password". There is a checkbox for "Accept Terms and Conditions" and a "Submit" button. Below the button is a "Nisem robot." checkbox with a small robot icon. At the bottom of the page is a grey footer with the "Robotina" logo and copyright information, and links for "Contact", "Privacy", and "Terms".

Create and log in into account

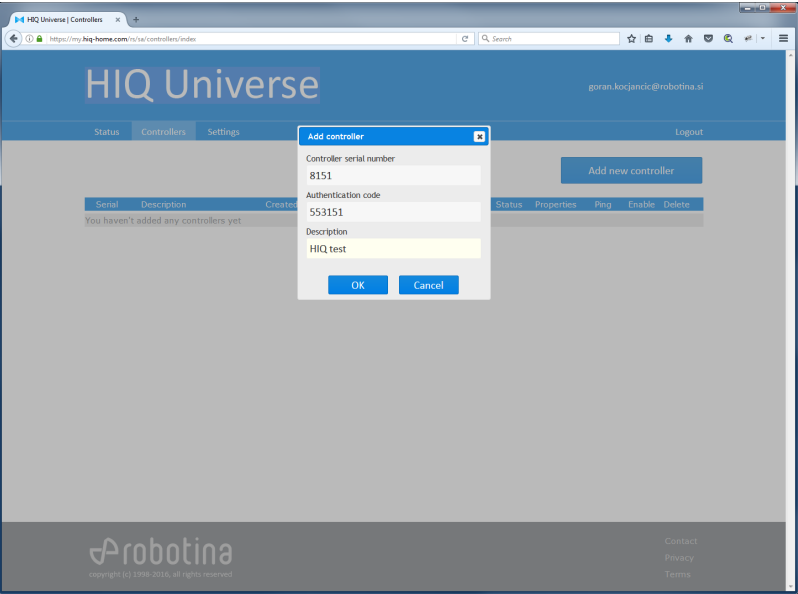
# Add controller to HIQ Universe



**Get Controller serial number** Open HIQ Configurator. Controller serial number is under “Autodetect” button on “System” page.



**Enable internet access and get authentication code**

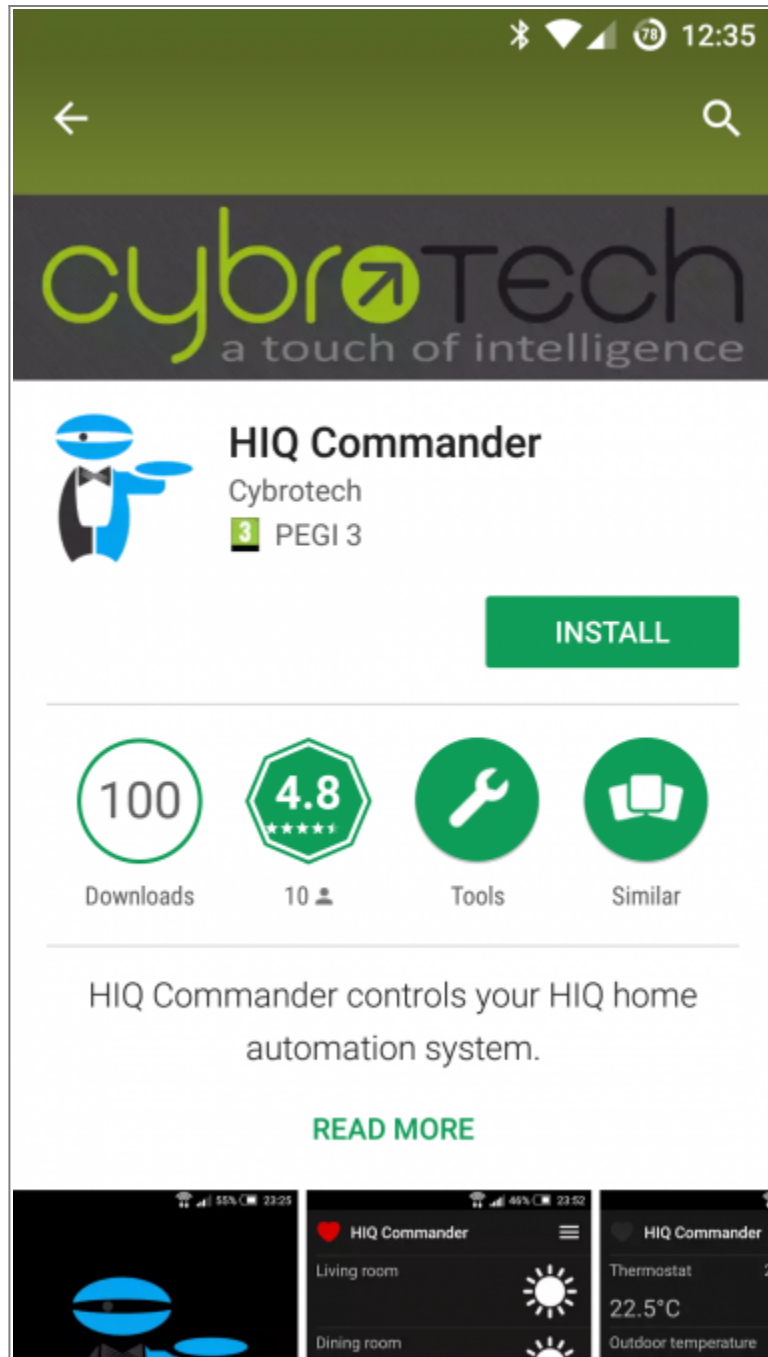


Add HIQ controller



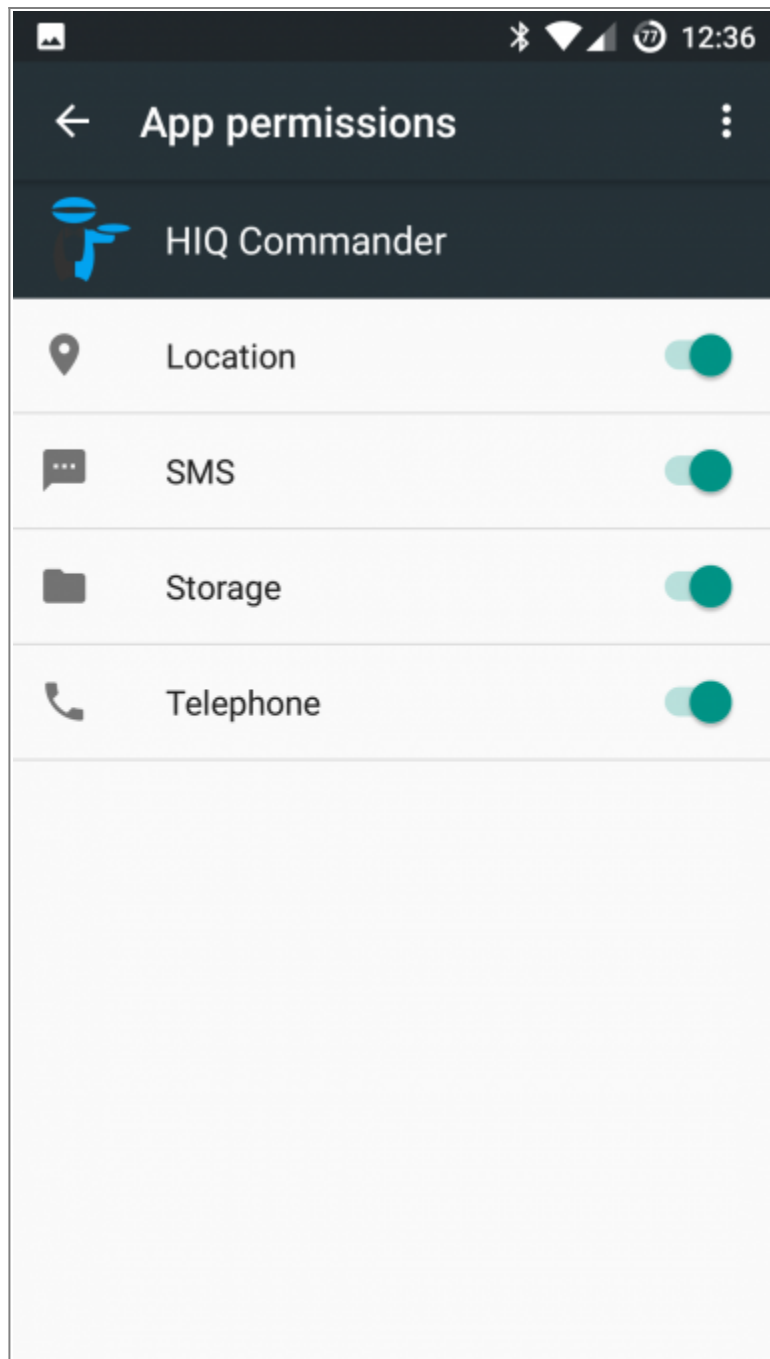
Check controller status

Connect HIQ Commander through HIQ Universe



## Download and install HIQ Commander

On smartphone (Android or iOS) go to PlayStore or App Store. Find and install HIQ Configurator app.



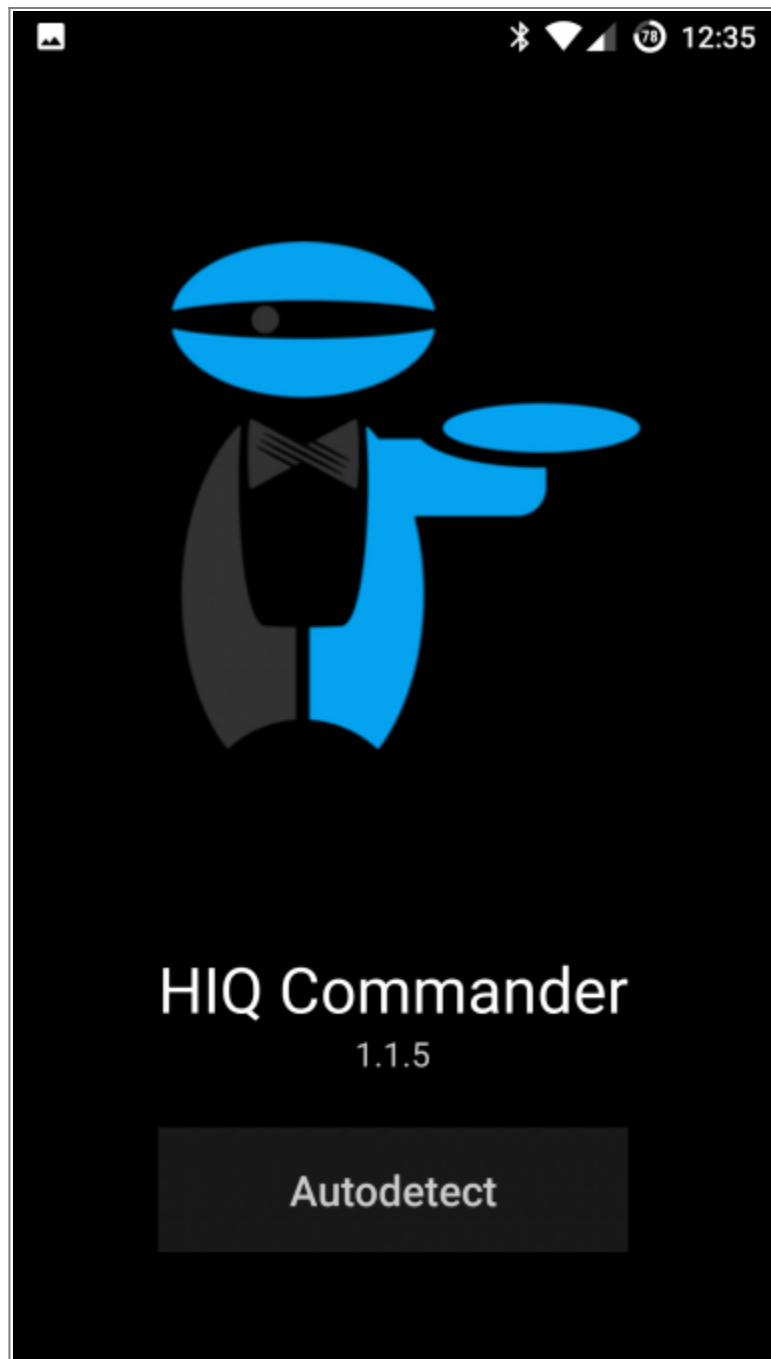
### Set HIQ Commander permissions

Go to "Settings - Apps"

Find and select "HIQ Commander"

Click on "Permissions"

Enable all App permissions.

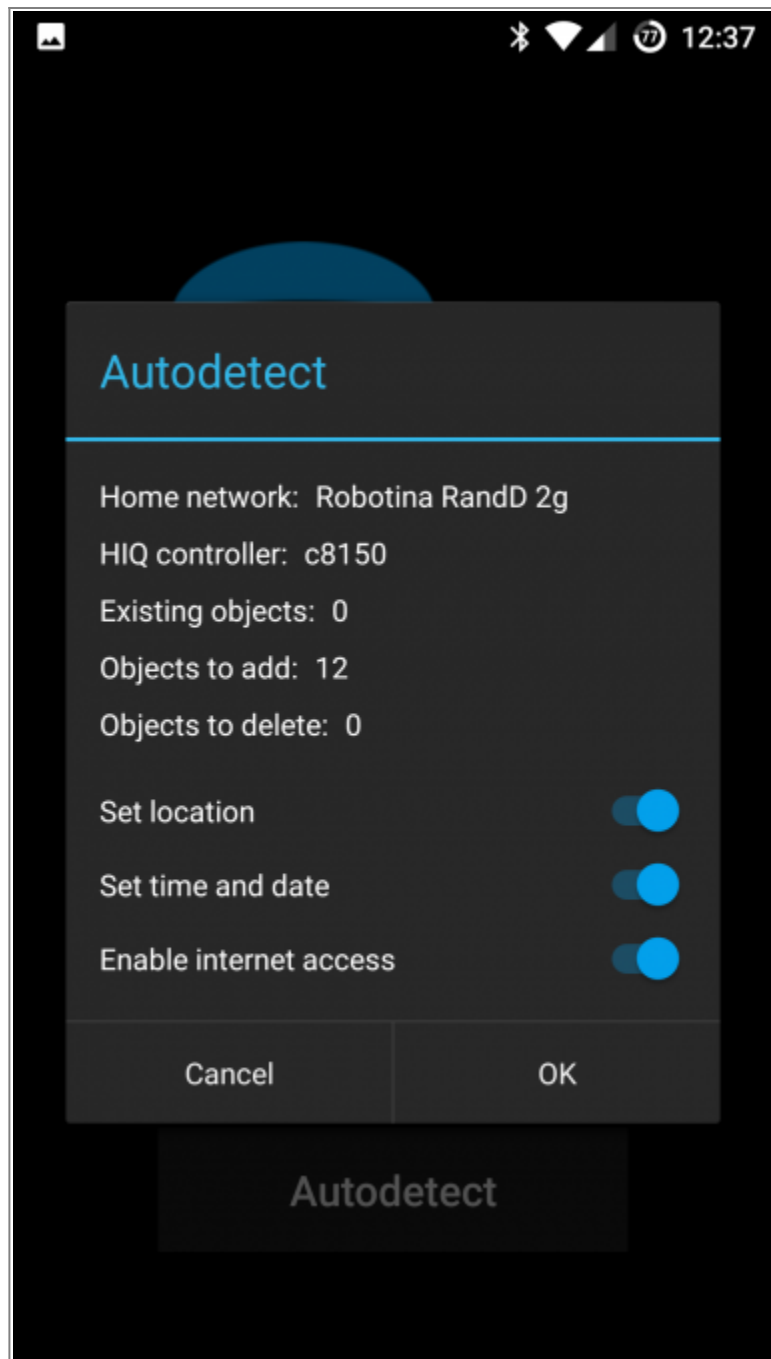


### Run HIQ Commander and Autodetect HIQ System

HIQ system must be already configured/[commisioned](#).

HC and your smartphone must be in the same local LAN/WiFi network and this network must be connected to the internet.

Other data connections (i.e. Mobile data) must be disabled.



### Accept detected system

Set location: used to calculate sunrise and sunset directly in HIQ Controller.

Set time and date: synchronize HIQ Controller time and date with smartphone.

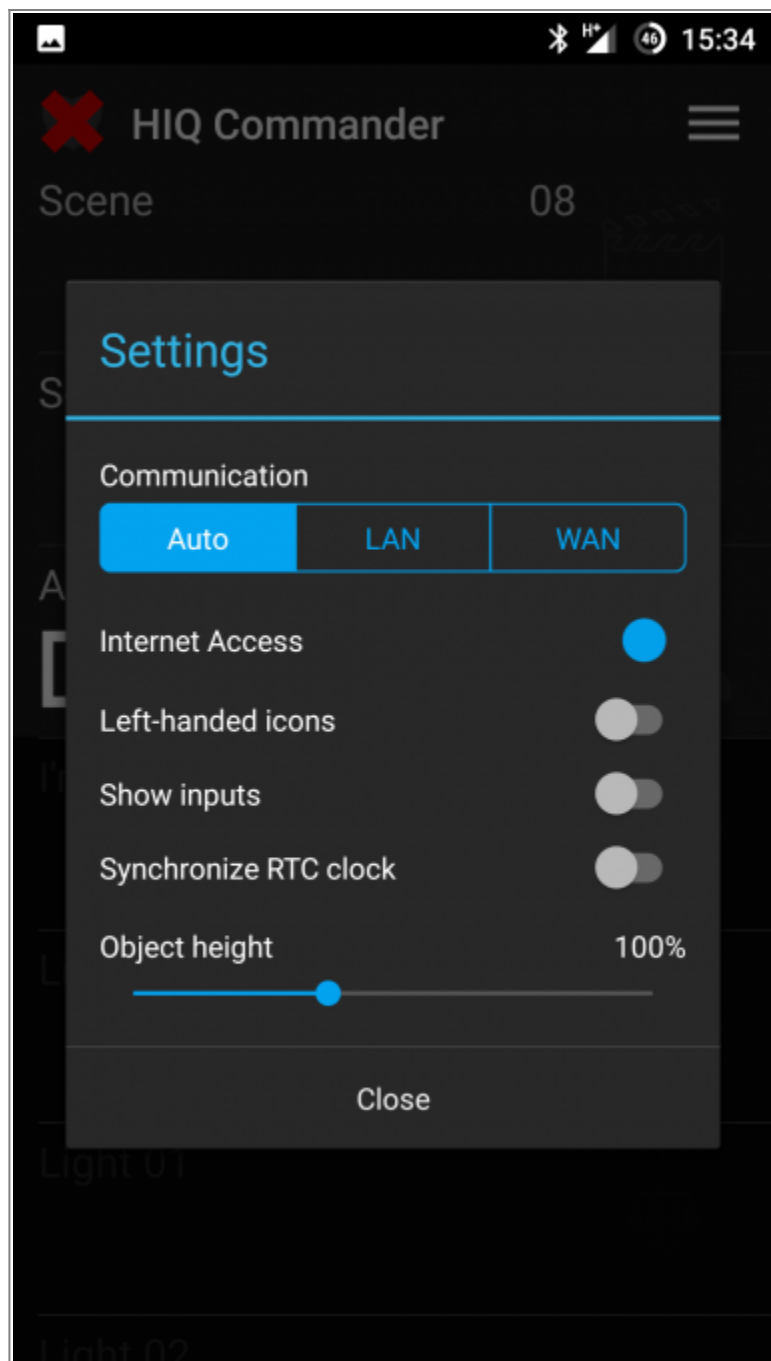
Enable internet access: HIQ controller can be controlled from everywhere through HIQ Universe.

Select "Disable" if any of the services is not available on your device, otherwise Autodetect will not be possible.



**HIQ Configurator is set to work through HIQ Universe  
when you are not at home**





### You can change connection mode later

Press three lines on upper right corner and select "Settings"

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