Alarms and notifications

The following page provides the description of the alarms and reports that can be configured and used by end-users.

Description

2025/08/22 21:33

GoFlex HEMS support the following alarms:

- FOA service is not available (for more than 1 hour)
- IoT linker is offline (for more than 1 hour)
- HEMS controller is offline (for more than 1 hour)

and notification:

• Cyclic device begin the operation cycle

Configure alarms and notifications

From side menu select **Reports** as shown in the following figure.

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Apply the following steps (see figure below):

- 1. Check send email checkbox
- 2. Select language (optional, default is English)

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3. Save changes

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Note for site-managers

Site manager is able to do similar procedure, as described in previous section for end-user. In addition to end-users, he can select multiple HEMS instances from his area and check **send-email** per instance, he would like to monitor and recieve email notifications.

