

# Alarms and notifications

The following page provides the description of the alarms and reports that can be configured and used by end-users.

## Description

GoFlex HEMS support the following alarms:

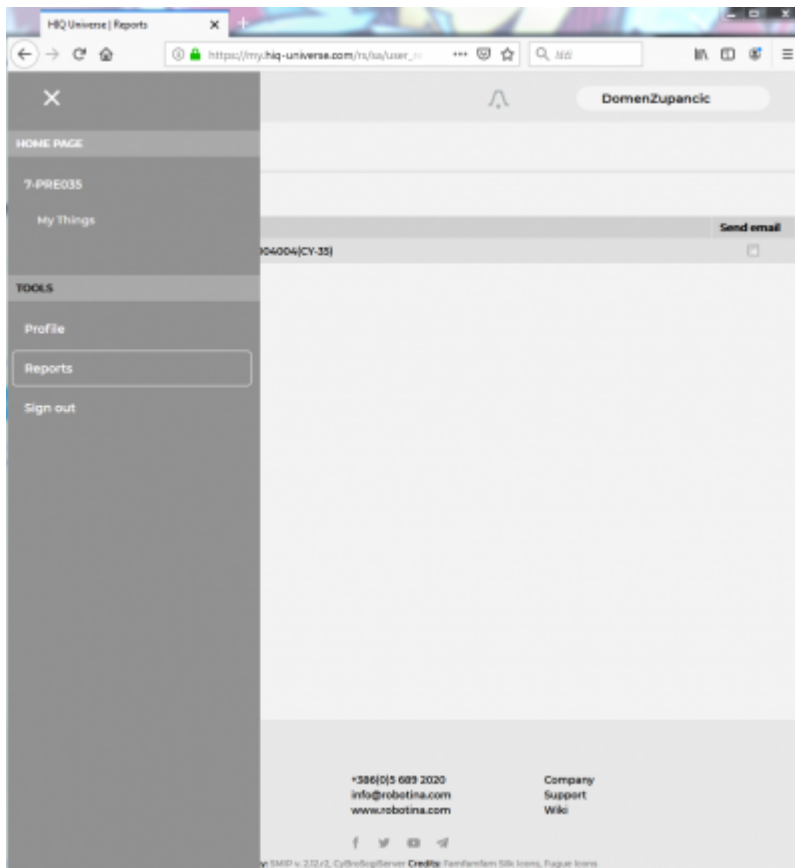
- FOA service is not available (for more than 1 hour)
- IoT linker is offline (for more than 1 hour)
- HEMS controller is offline (for more than 1 hour)

and notification:

- Cyclic device begin the operation cycle

## Configure alarms and notifications

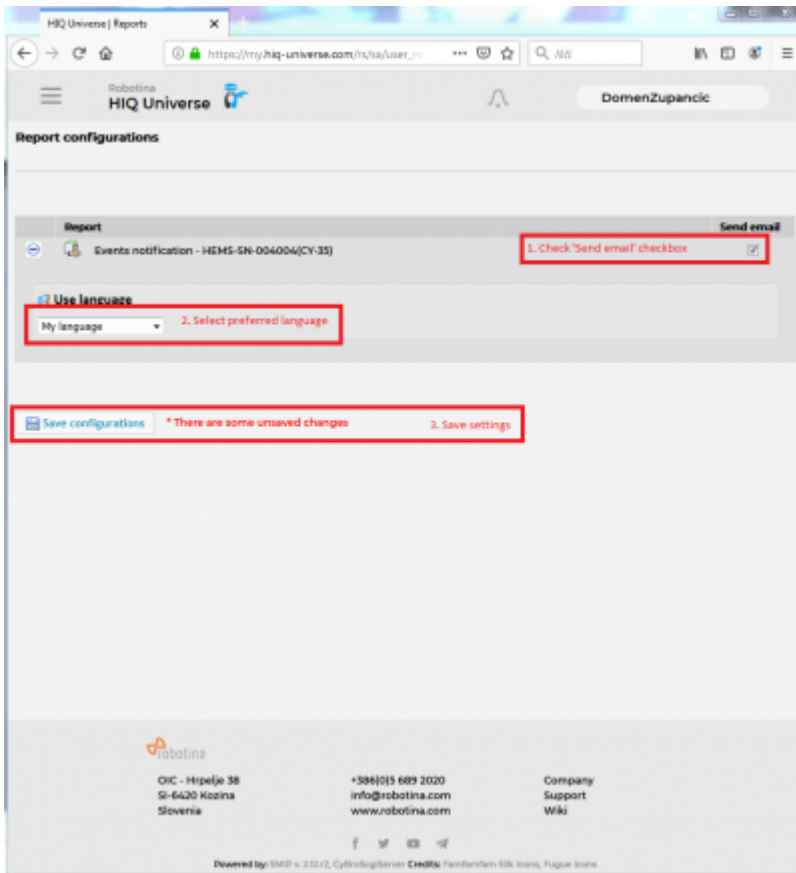
From side menu select **Reports** as shown in the following figure.



Apply the following steps (see figure below):

1. Check **send email** checkbox
2. Select language (optional, default is English)

### 3. Save changes



### Note for site-managers

Site manager is able to do similar procedure, as described in previous section for end-user. In addition to end-users, he can select multiple HEMS instances from his area and check **send-email** per instance, he would like to monitor and receive email notifications.

From: <http://wiki.hiq-universe.com/> -

Permanent link: [http://wiki.hiq-universe.com/doku.php?id=en:goflex\\_hems:universe:alarms\\_notifications&rev=1567768350](http://wiki.hiq-universe.com/doku.php?id=en:goflex_hems:universe:alarms_notifications&rev=1567768350)

Last update: 2019/09/06 11:12

