

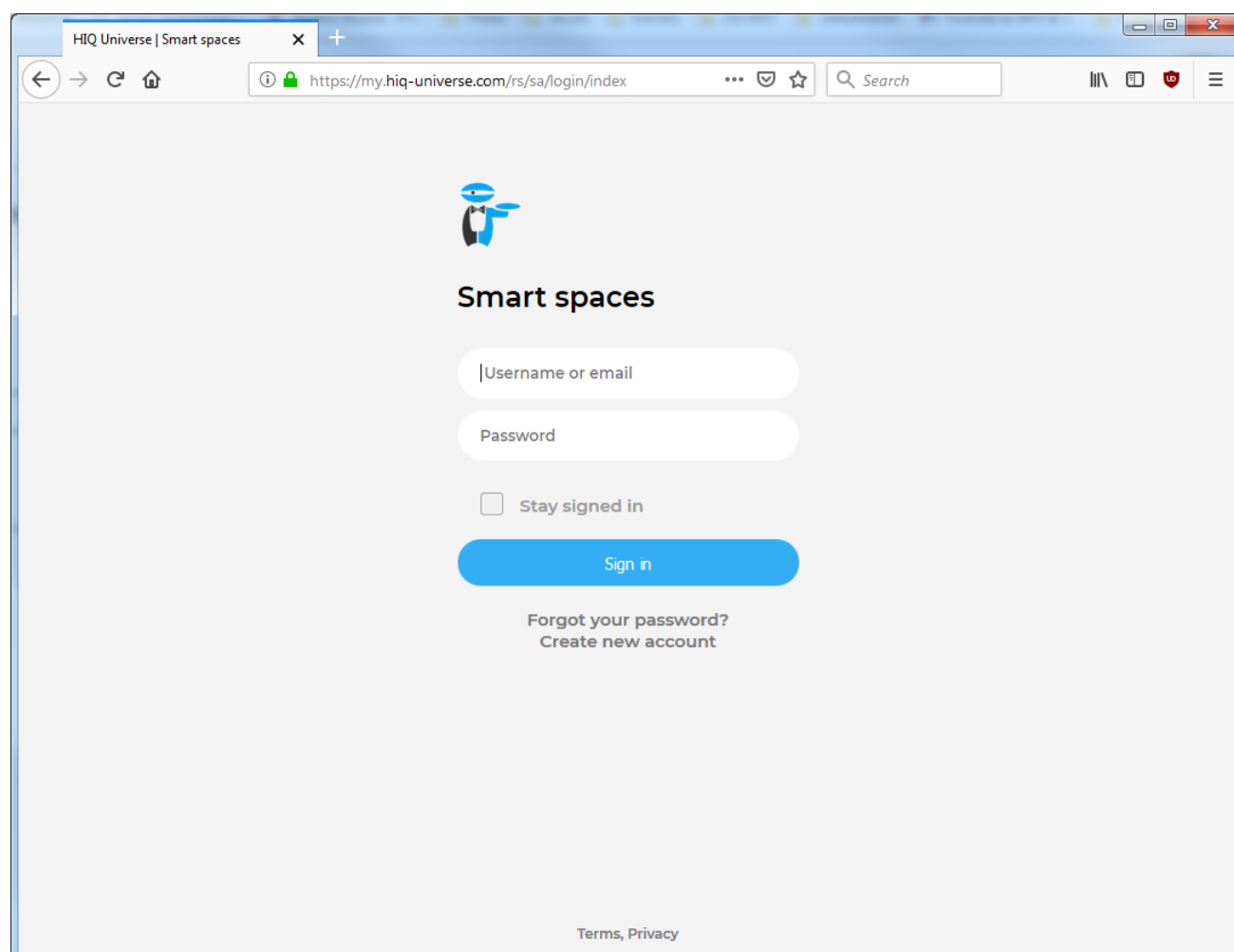
HIQ UNIVERSE

HIQ Universe is a cloud service that enables:

- An overview of current power consumption and
- An overview of the history of electrical power and energy consumption and production.

Access point: <https://my.hiq-universe.com>

HIQ Universe Log-in

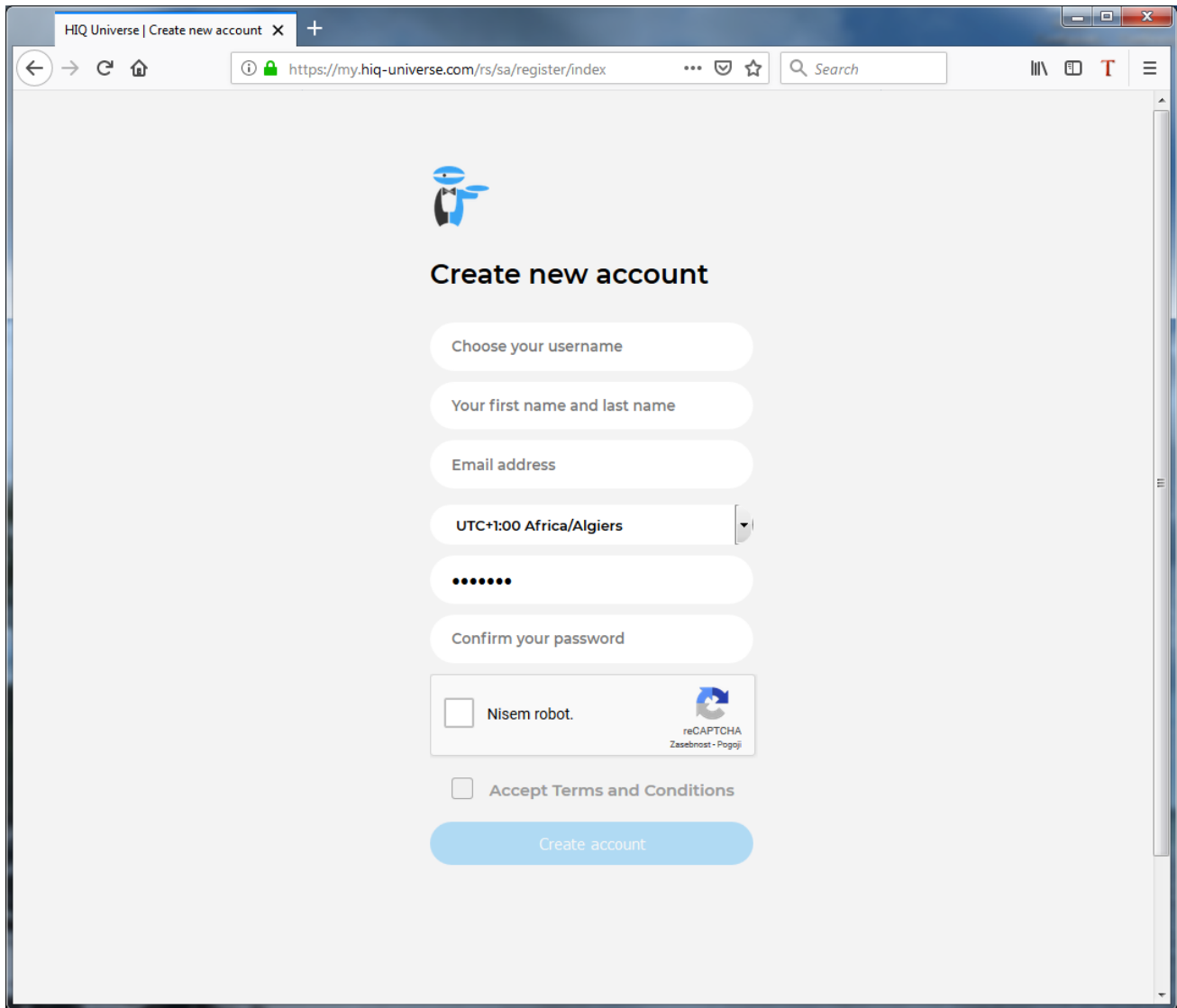
A screenshot of a web browser displaying the login page for 'Smart spaces' on the HIQ Universe platform. The browser's address bar shows the URL 'https://my.hiq-universe.com/rs/sa/login/index'. The page features a blue robot-like logo at the top center. Below the logo, the text 'Smart spaces' is displayed. There are two input fields: 'Username or email' and 'Password'. A checkbox labeled 'Stay signed in' is positioned below the password field. A prominent blue 'Sign in' button is centered below the inputs. At the bottom of the login section, there are two links: 'Forgot your password?' and 'Create new account'. At the very bottom of the page, there is a link for 'Terms, Privacy'.

Log in with your username or email and password to see your [HIQ Universe subscription dashboard](#).

To reset forgotten password click on "[Forgot your password?](#)"

To create new account click on "[Create new account](#)".

Create HIQ Universe account



The screenshot shows a web browser window with the address bar displaying <https://my.hiq-universe.com/rs/sa/register/index>. The page title is "HIQ Universe | Create new account". The main heading is "Create new account" with a blue robot icon above it. The registration form consists of the following fields and elements:

- Choose your username
- Your first name and last name
- Email address
- Timezone dropdown menu (currently set to "UTC+1:00 Africa/Algiers")
- Password field (masked with dots)
- Confirm your password
- reCAPTCHA "I'm not a robot" checkbox
- Accept Terms and Conditions checkbox
- Create account button

In the appropriate fields, enter:

- Username
- First and Last name
- E-mail address
- Timezone
- Password

Click on "I'm not a robot"

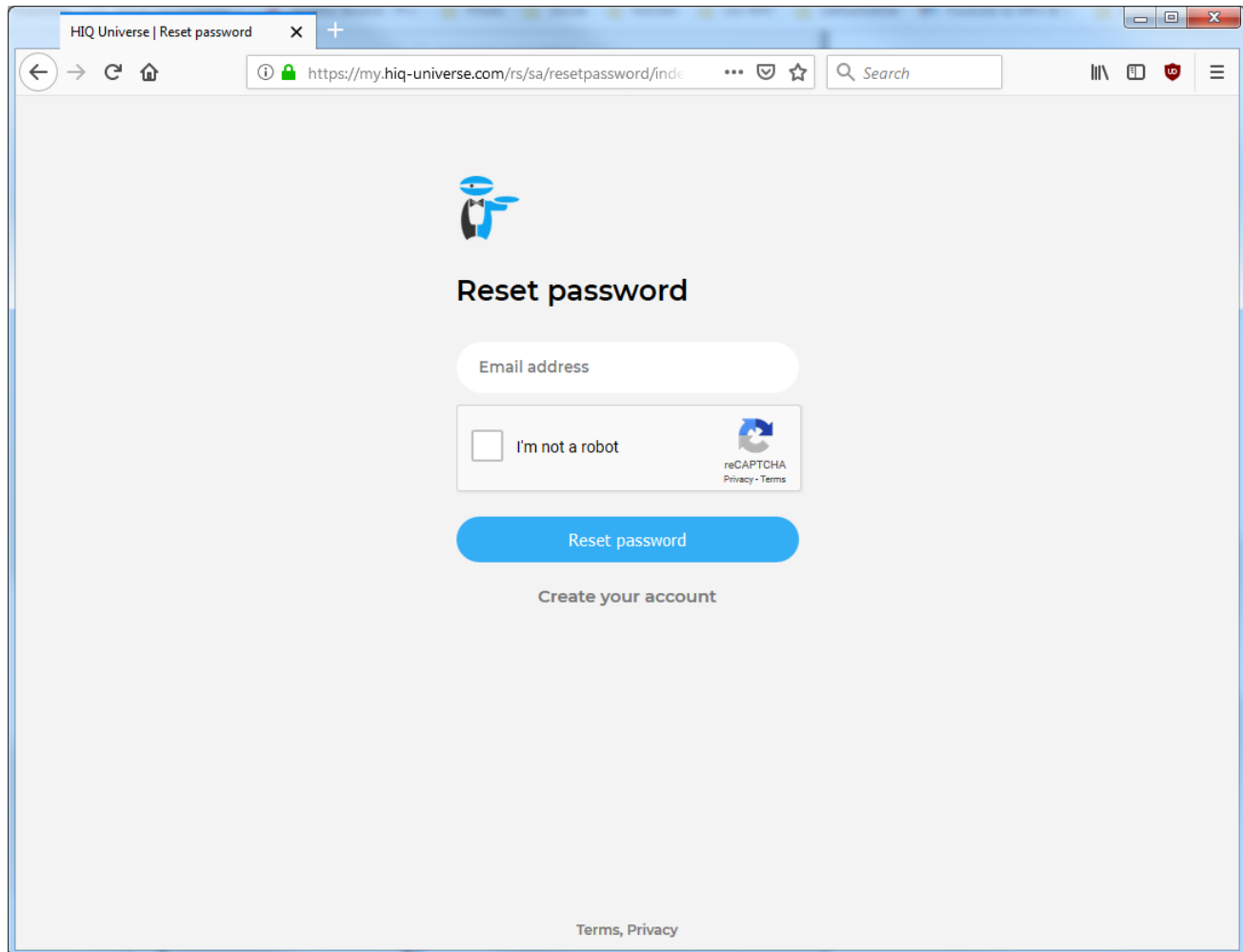
Accept Terms and Conditions.

Click on Create account.

A confirmation link will be sent to your email address.

Proceed to ["HIQ Universe Log-in"](#) screen.

Reset forgotten password



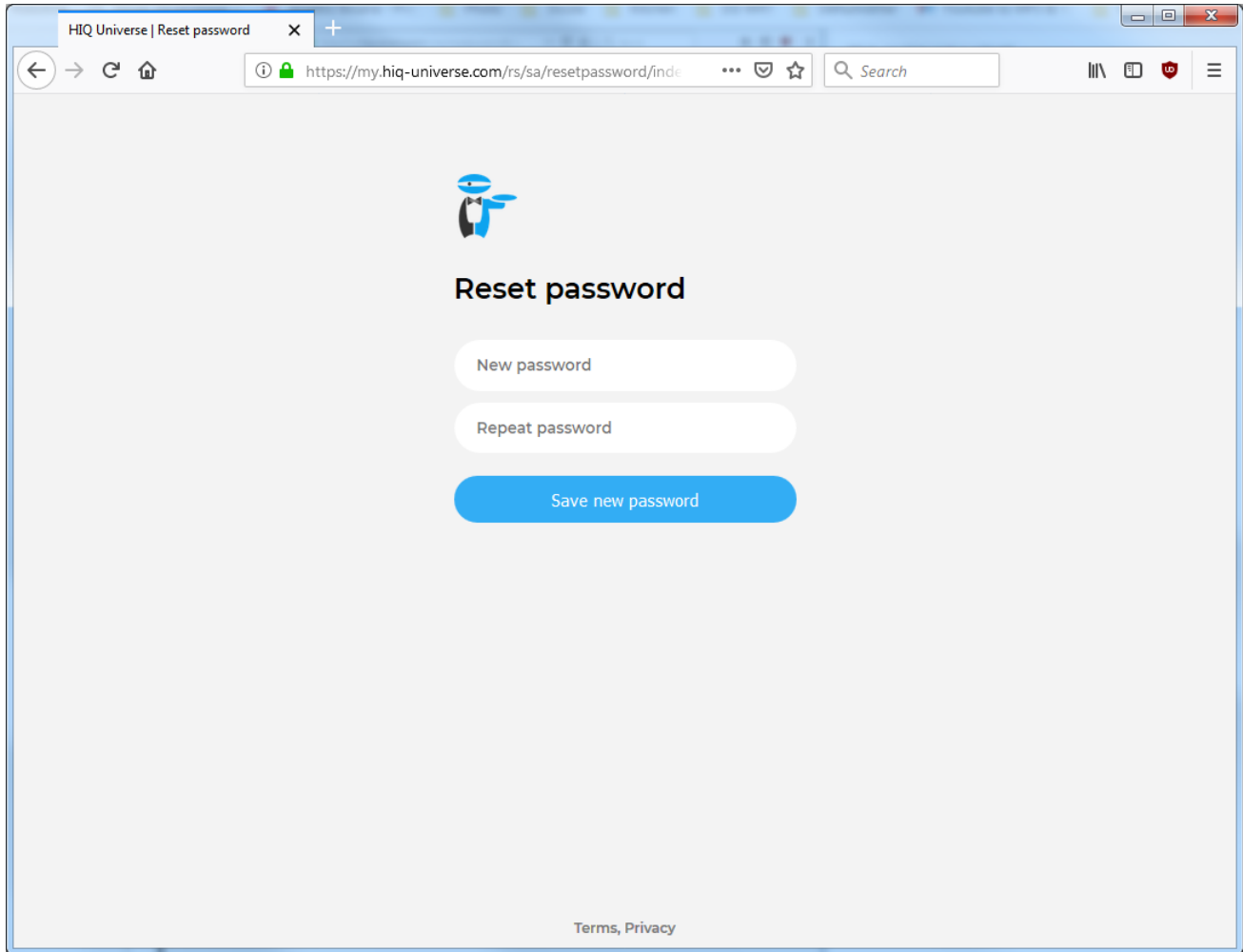
The screenshot shows a web browser window with the title "HIQ Universe | Reset password". The address bar displays the URL "https://my.hiq-universe.com/rs/sa/resetpassword/index". The page features a blue robot logo at the top center. Below the logo, the heading "Reset password" is displayed. A text input field labeled "Email address" is positioned below the heading. Underneath the input field is a checkbox labeled "I'm not a robot" next to a reCAPTCHA logo and the text "reCAPTCHA Privacy - Terms". A large blue button labeled "Reset password" is centered below the checkbox. At the bottom of the form, there is a link that says "Create your account". At the very bottom of the page, there is a link for "Terms, Privacy".

In the appropriate field, enter email address.

Click on "I'm not a robot"

Click on "Reset password".

You will receive email with password reset link.

A screenshot of a web browser window showing the "Reset password" page of the HIQ Universe. The browser's address bar displays the URL "https://my.hiq-universe.com/rs/sa/resetpassword/index". The page features a blue robot icon at the top center, followed by the heading "Reset password". Below the heading are two input fields: "New password" and "Repeat password", both with rounded rectangular borders. A blue button labeled "Save new password" is positioned below the input fields. At the bottom center of the page, there is a link for "Terms, Privacy".

HIQ Universe | Reset password

https://my.hiq-universe.com/rs/sa/resetpassword/index

Search



Reset password

New password

Repeat password

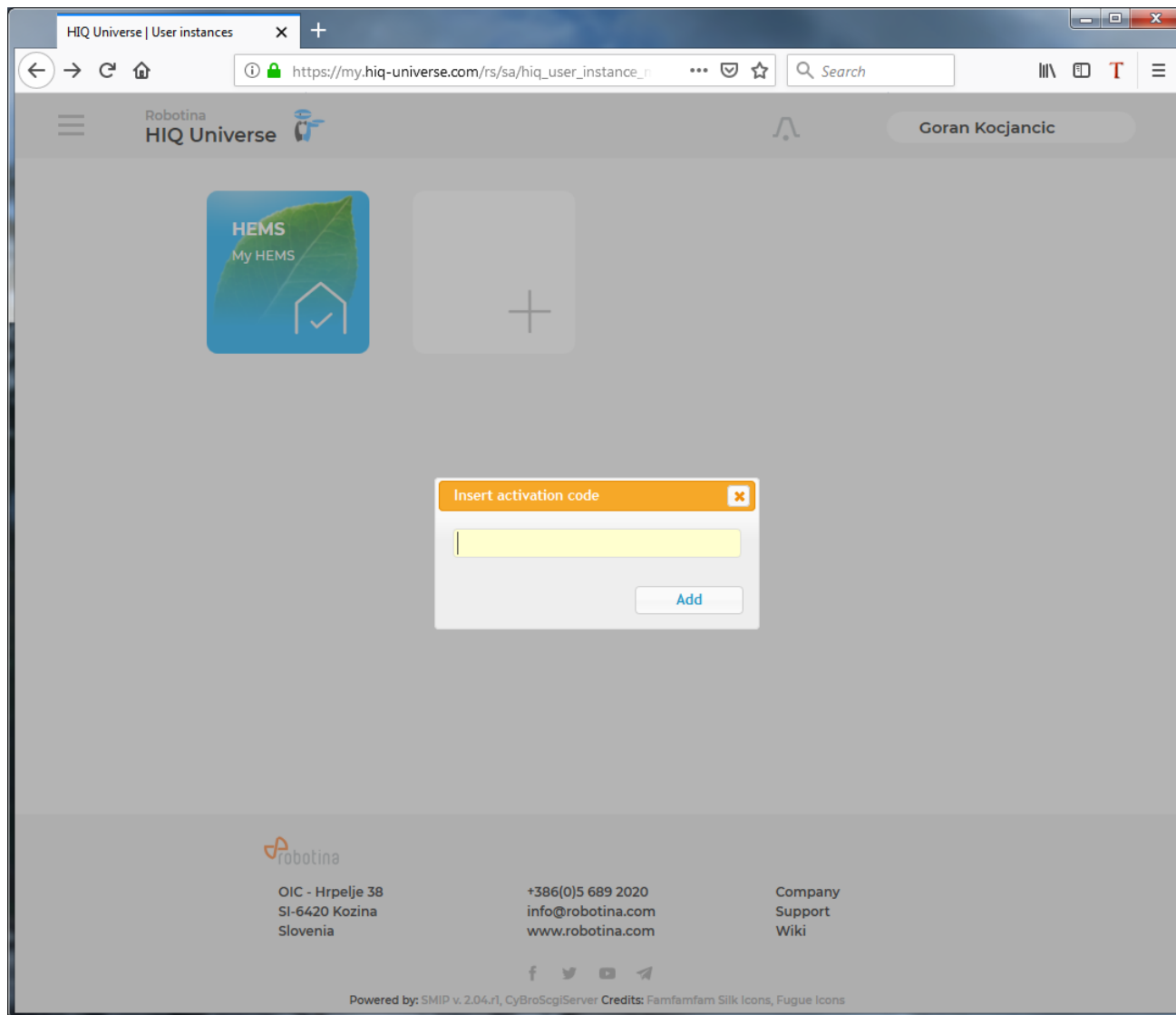
Save new password

[Terms, Privacy](#)

Enter new password and click on "Save new password".

Proceed to "[HIQ Universe Log-in](#)" screen.

Add HEMS controller



Enter HEMS activation code from “HEMS Quick Set-Up Guide” found in HEMS box.

HIQ UNIVERSE

<https://my.hiq-universe.com>

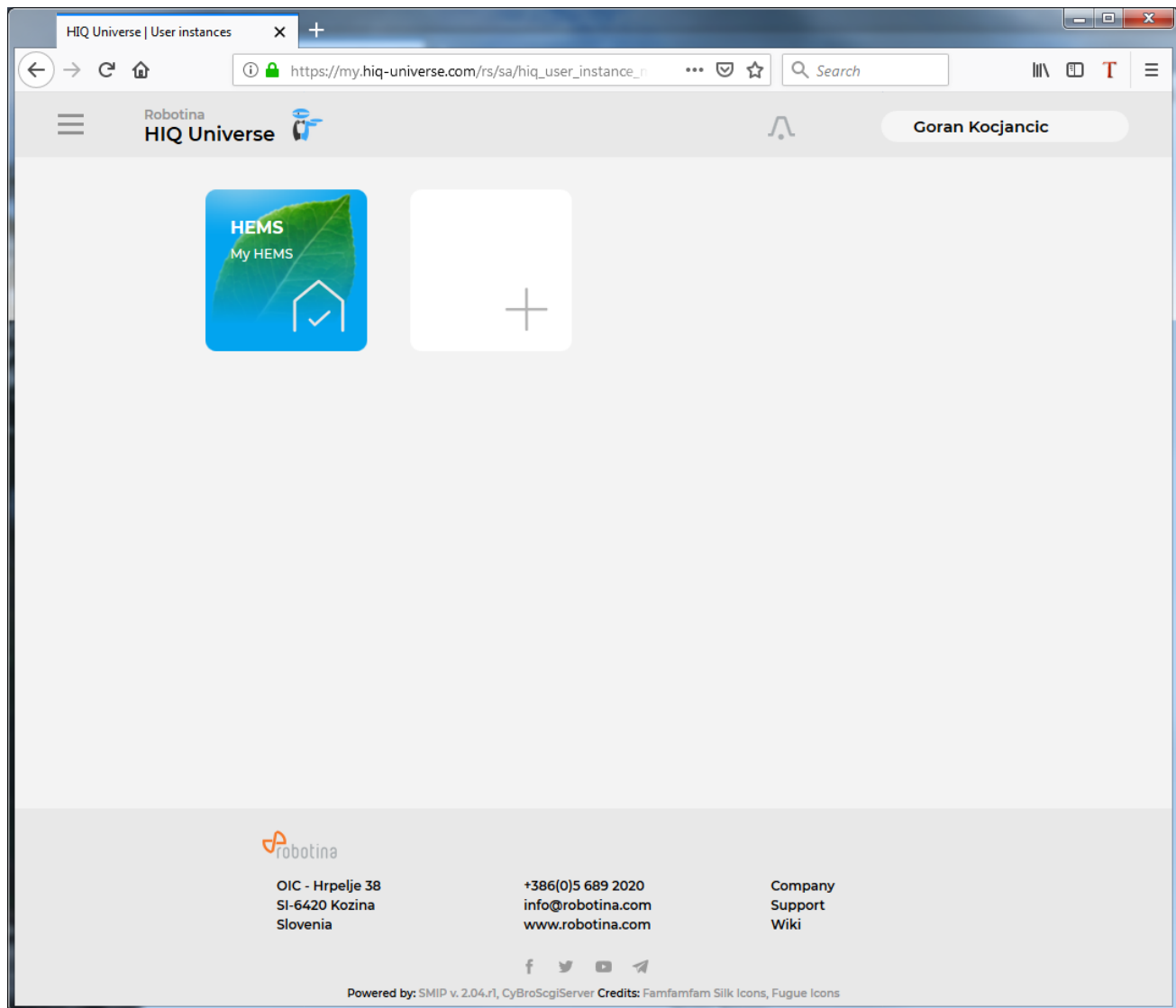
user name

email

password

ACTIVATION CODE
SN-0012345A-85212FC25-685D-BEBE

HIQ Universe subscription dashboard



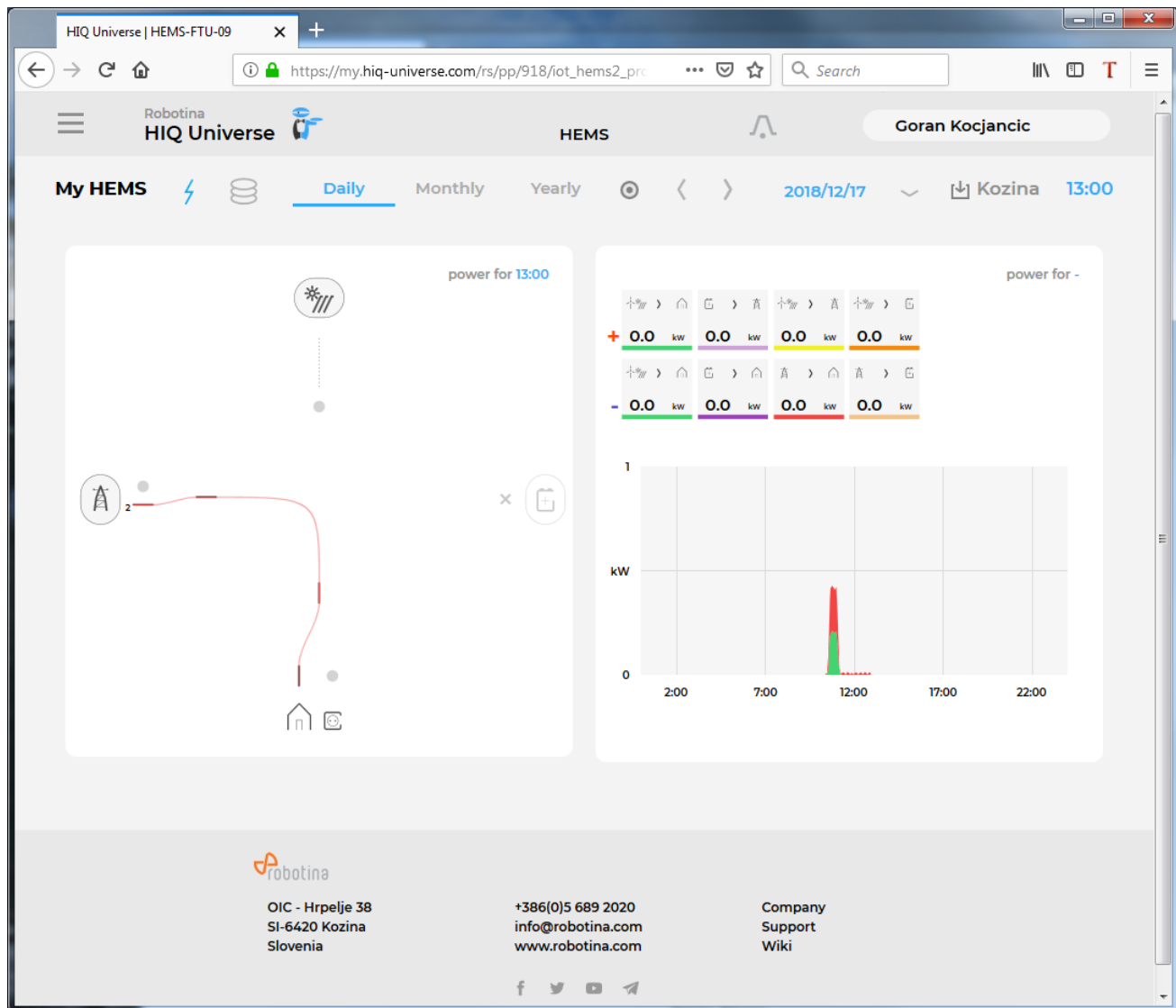
You will see tiles for all your subscribed HIQ Universe devices and services.

Go to [Main HEMS view](#) by clicking on HEMS tile or

add [new HEMS device](#) by clicking on blank tile with + sign.

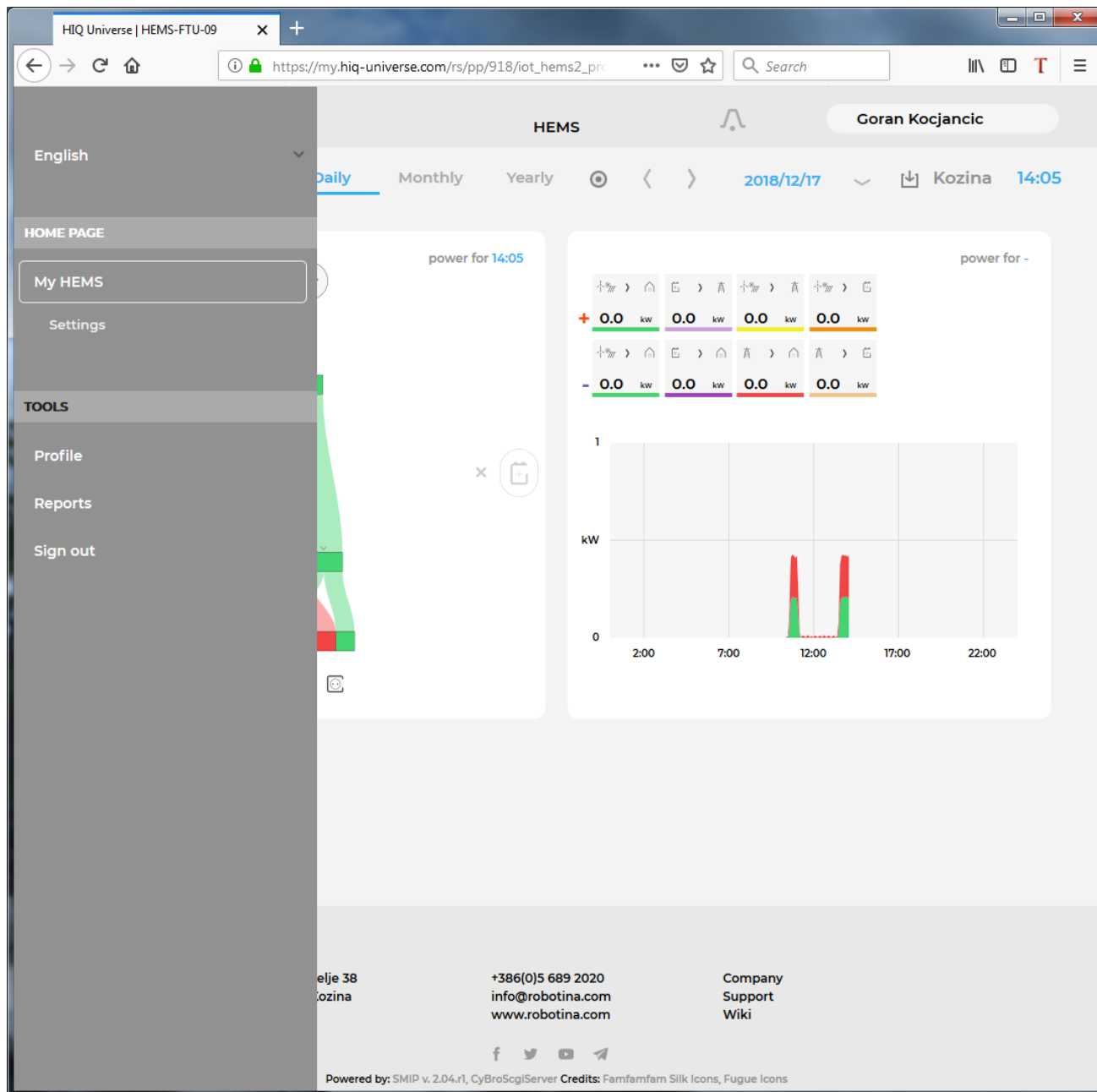
["User profile set-up"](#) is invoked by clicking on user name on top right.

Main HEMS view



Main HEMS page consists of 3 sections:

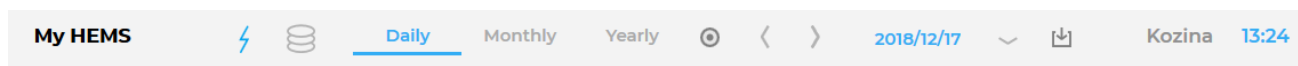
- "Title and view selection row" at the top
- "Power flow chart" on left side
- "Power and energy time-plot" on right



Side menu is activated by clicking menu icon (tree vertical lines at top-left). Menu items are dynamic created so can be different for each user. Typical menu items from top:

- Language selection
- Home page → section with all your subscribed HIQ Universe devices and services
 - MyHems → "Main HEMS view"
 - Settings → "HEMS settings"
- TOOLS → section with general site tools
 - Profile → "User profile set-up"
 - Sign out → Log off from HIQ Universe

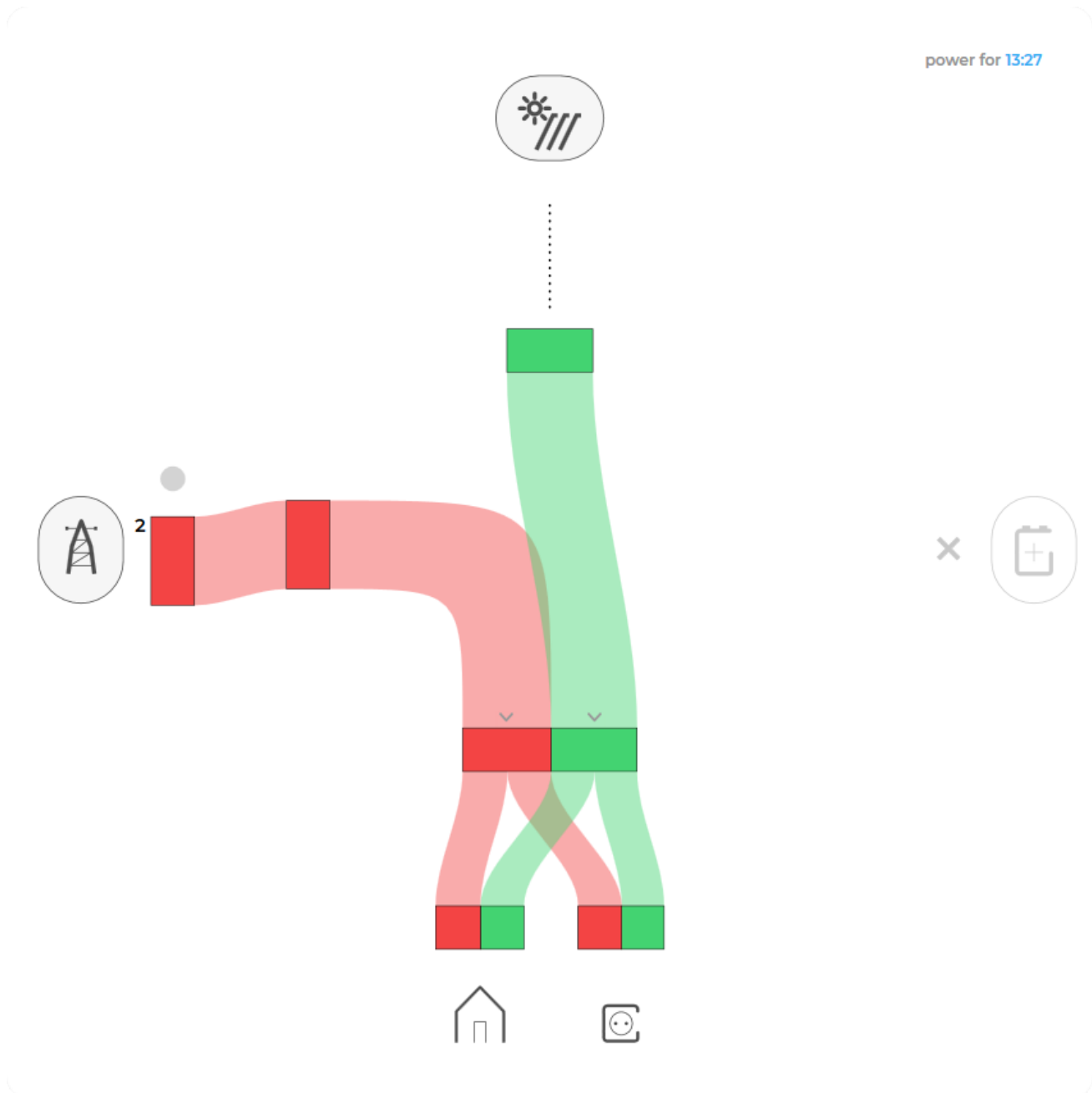
Title and view selection row



From the left:

- HEMS name
- Lighting icon → time-plot displays energy or power
- Money icon → time-plot displays currency
- Daily → time-plot displays power
- Monthly → time-plot displays energy per day
- Yearly → time-plot displays energy par month
- Target icon → time-plot go to now
- < → time-plot goes to previous term
- > → time-plot goes to next term
- Date → Select term for time-plot
- Download icon → Download “csv” data for displayed time-plot period
- Location of HEMS installation
- Time at HEMS installation site.

Power flow chart



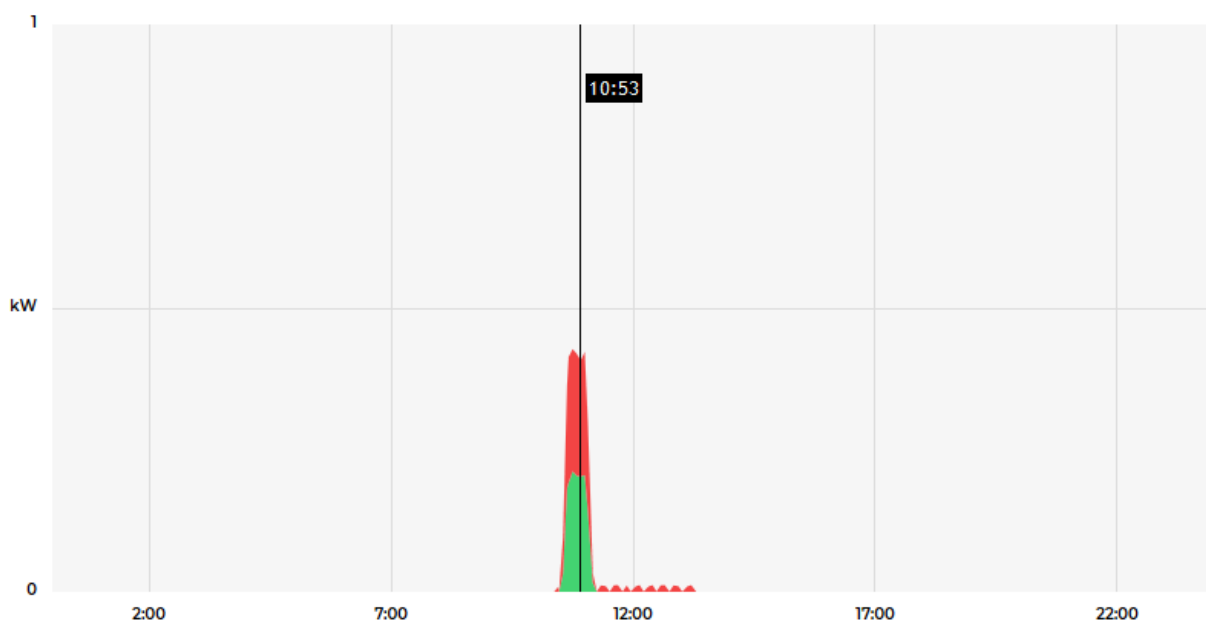
Displays actual power flow with:

- Power sources (Local PV, wind, co-generation plants) at top
- Grid (divided by tariffs) on left side
- Storage (battery) systems on right side and
- Consumers on bottom.

Unused items are soft greyed out with X. Items without actual power are displayed as dots.

Power and energy time-plot

power for 10:55



On bottom is time-plot for selected time period (in title row). By clicking on time plot a term for legend display is selected. Above there is power/energy legend.

User profile set-up

HIQ Universe | Profile

Robotina
HIQ Universe

Goran Kocjancic

Basic information

Username	username
Created	11/05/2018 01:34:41 PM CET from IP 89.212.246.66
Previous login	12/17/2018 12:31:16 PM CET from IP 89.212.246.66
Last login	12/17/2018 12:48:57 PM CET from IP 89.212.246.66
Last password change	12/17/2018 12:45:50 PM CET from IP 89.212.246.66

Profile

Main realm	HEMS
Full name	Goran Kocjancic
Email address	goran.kocjancic@gmail.com
Timezone	UTC+1:00 Europe/Amsterdam

Save changes

Foreign realms

Password

Old password	
New password	
Repeat password	

Change password

Basic information section:

- Username
- Created date and IP
- Previous and last login date and IP
- Last password change date and IP

Profile section:

- Main realm display
- Full name, email address and timezone edit fields

Foreign realms - devices and services where you have access to but you are not owner.

Password: fields for password changing.

HEMS settings

HIQ Universe | Settings

Robotina
HIQ Universe

Goran Kocjancic

Settings

Device name: My HEMS

Location

Location name: Kozina

Location latitude:

Location longitude:

Energy price

Low tariff price (€/kWh): 0.100

High tariff price (€/kWh): 0.200

Feed-in tariff price (€/kWh): 0.100

Timeplots range

Electricity

Max daily power (kW): 1

Max daily energy (kWh): 1

Max monthly energy (kWh): 20

Cost

Max daily value (€): 10

Max monthly value (€): 100

Save settings

Share your device

Owner: goran.kocjancic@gmail.com

Guest account

Guest email address: Remove quest

Sections:

- Settings:
 - Device name
 - Location name and coordinates
- Energy price: per tariff energy price
- Timeplots range: ranges for various timeplots
- Share your device: manage device sharing guest accounts

From:

<https://wiki.hiq-universe.com/> -

Permanent link:

<https://wiki.hiq-universe.com/doku.php?id=en:hems:universe>

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