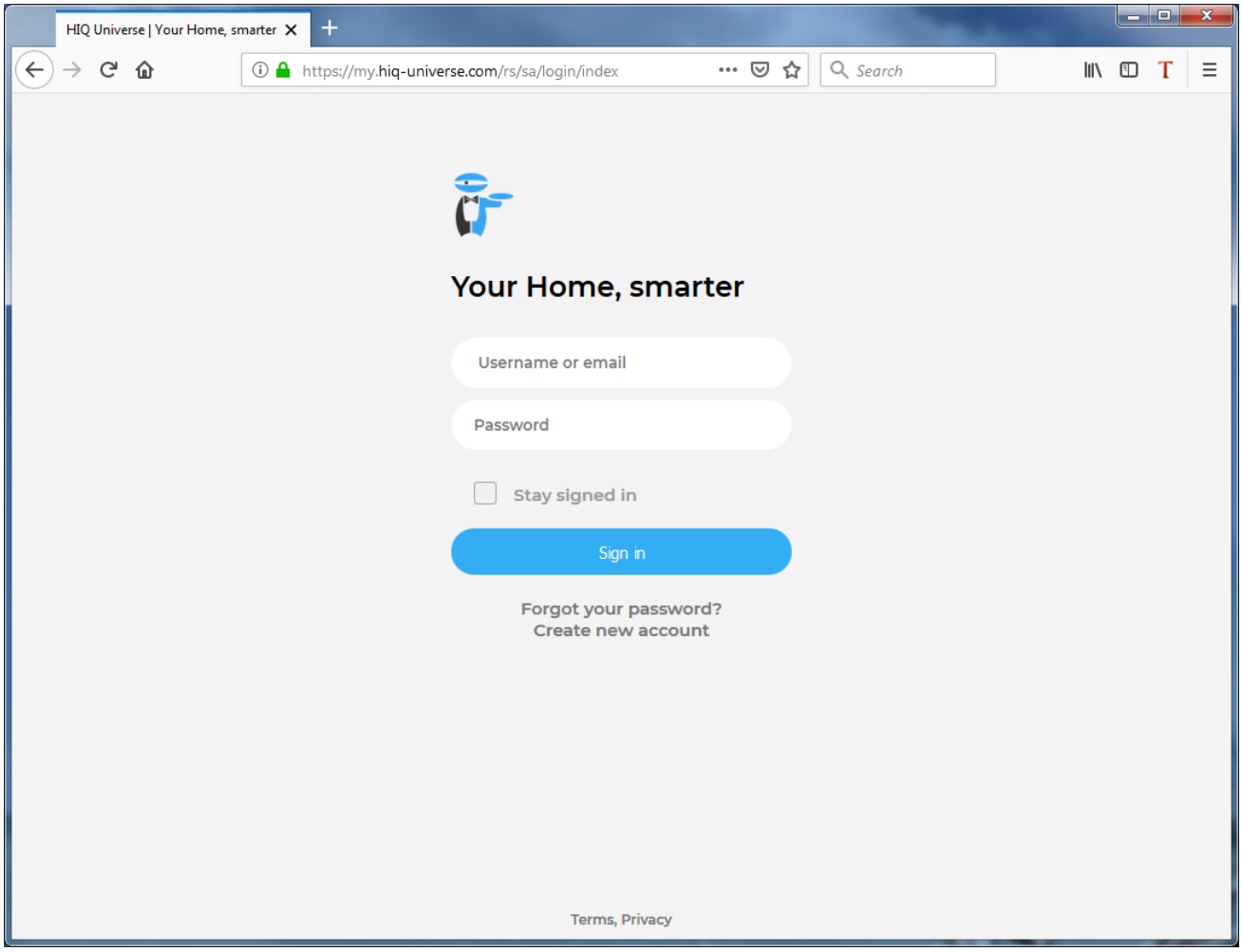
HIQ UNIVERSE

HIQ Universe is a cloud service that enables:

- An overview of current power consumption and
- An overview of the history of electrical power and energy consumption and production.

Access point: https://my.hiq-universe.com

HIQ Universe Log-in

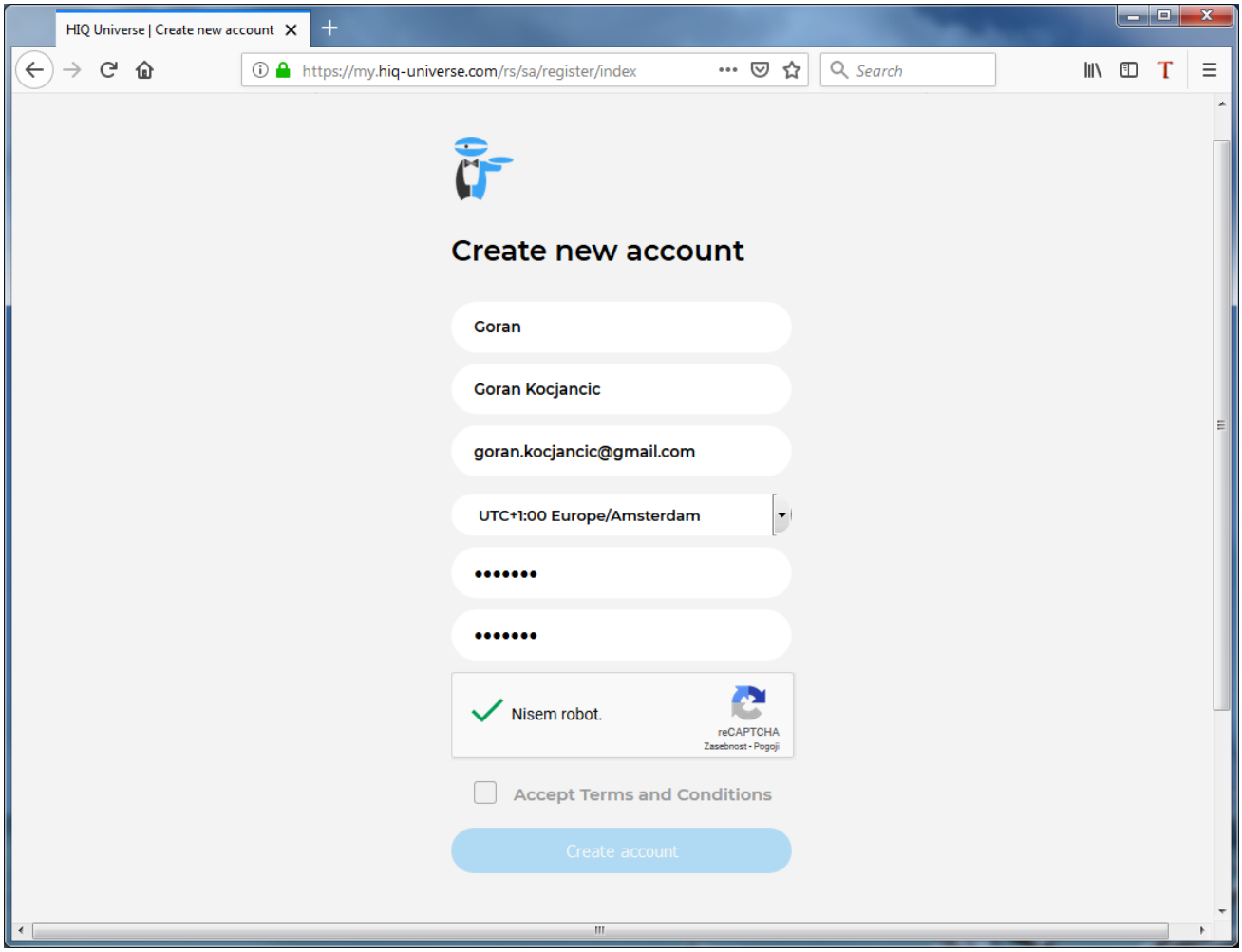


Log in with your username or email and password to see your HIQ Universe subscription dashboard.

To reset forgotten password click on "Forgot your password?"

To create new account click on "Create new account".

Create HIQ Universe account



In the appropriate fields, enter:

- Username
- First and Last name
- E-mail address
- Timezone
- Passwoord

Click on “I'm not a robot”

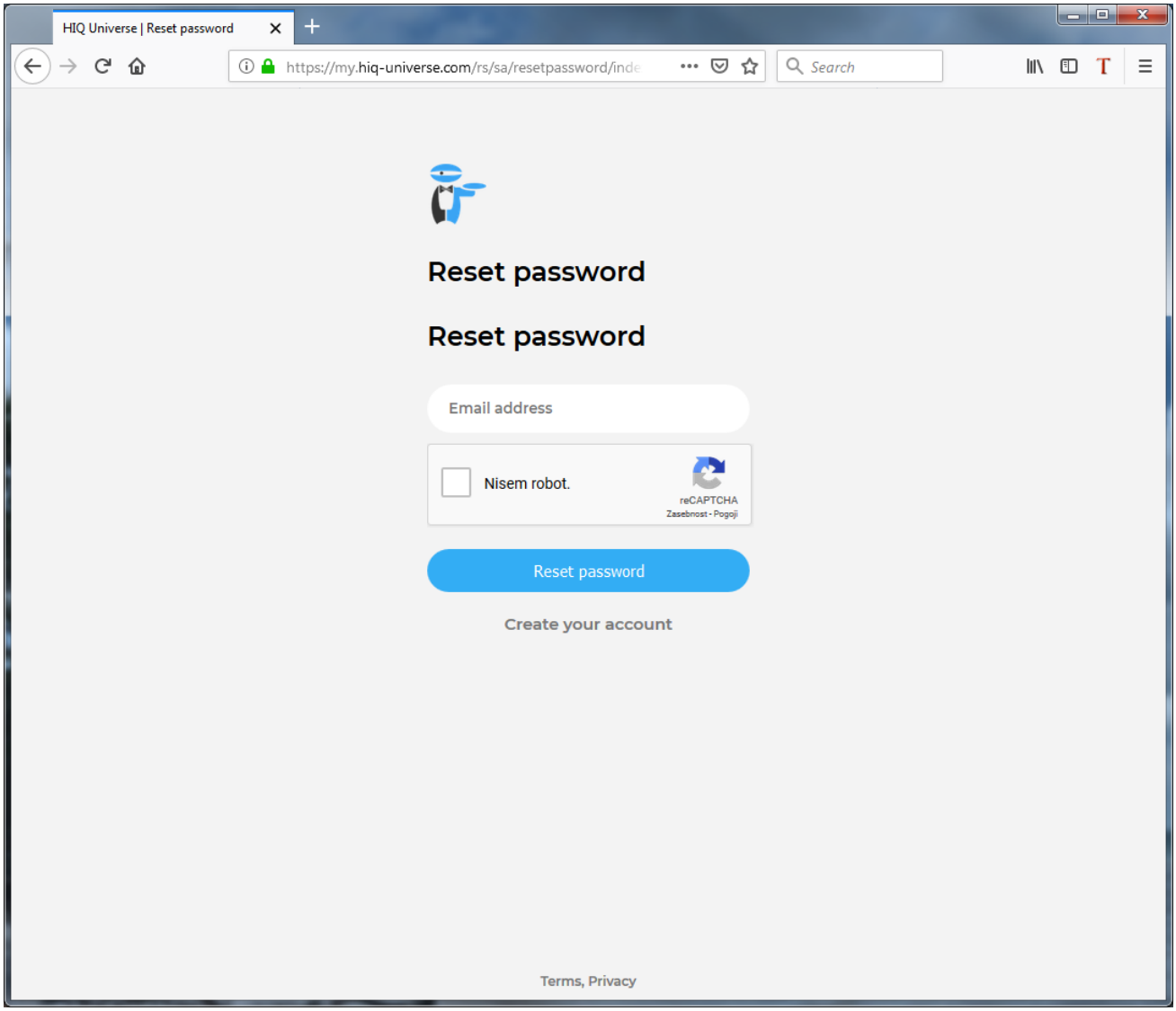
Accept Terms and Conditions

Click on Create account

A confirmation link will be sent to your email address.

Proceed to "HIQ Universe Log-in" screen.

Reset forgotten password

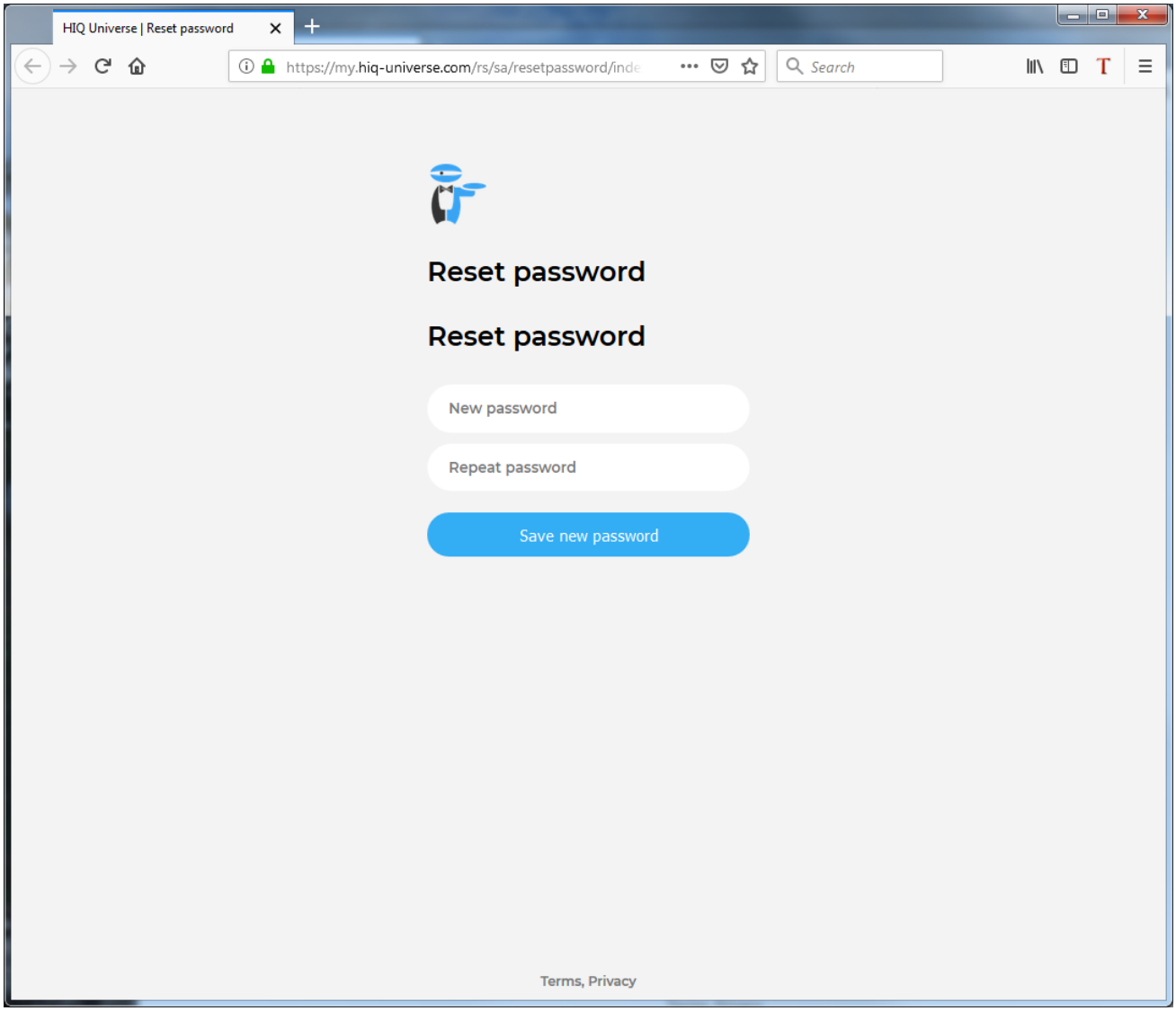


In the appropriate field, enter email address.

Click on “I'm not a robot”

Click on “Reset password”.

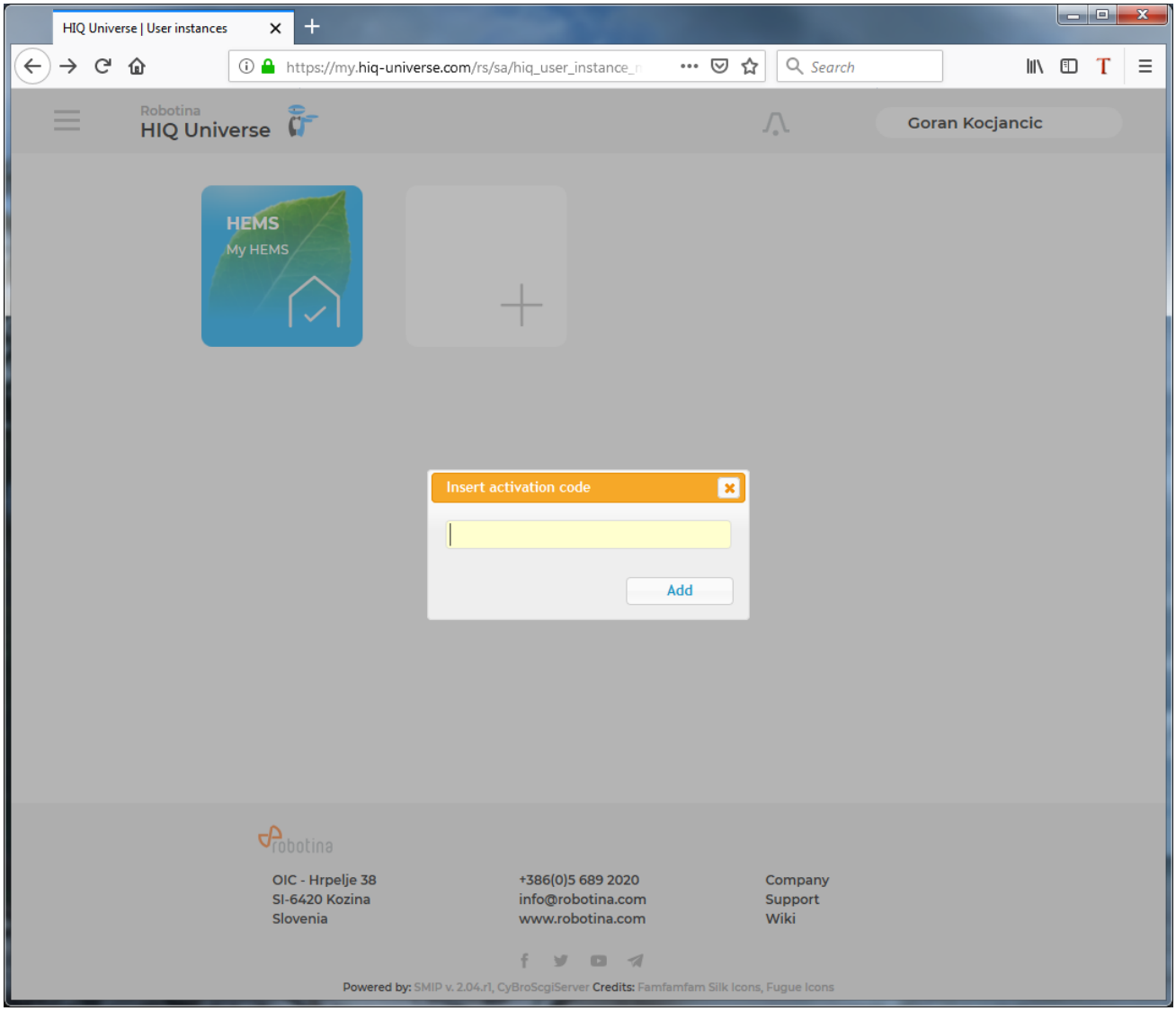
You will receive email with password reset link.



Enter new password and click on “Save new password”.

Proceed to "HIQ Universe Log-in" screen.

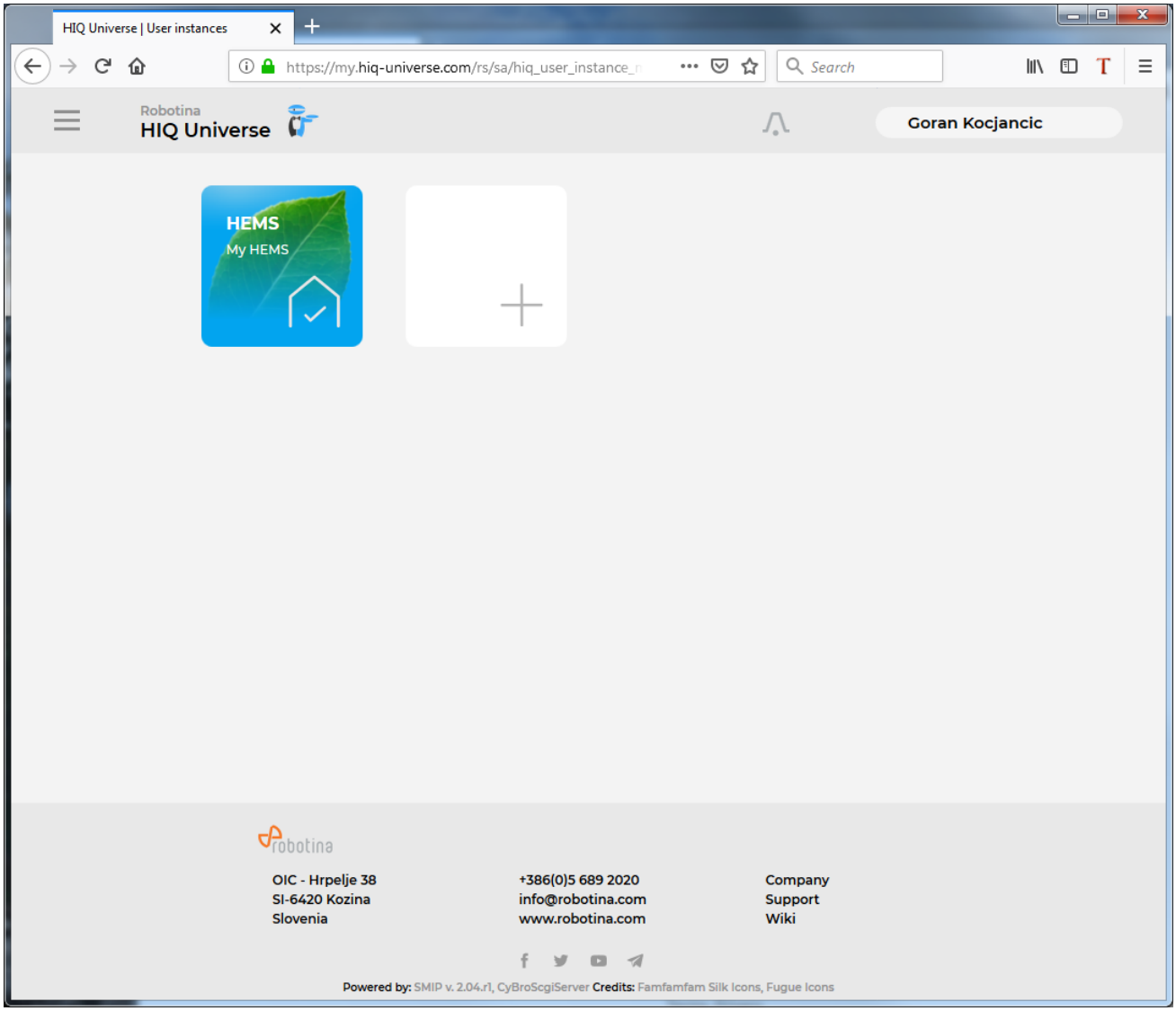
Add HEMS controller



Enter HEMS activation code from “HEMS Quick Set-Up Guide” found in HEMS box.



HIQ Universe subscription dashboard

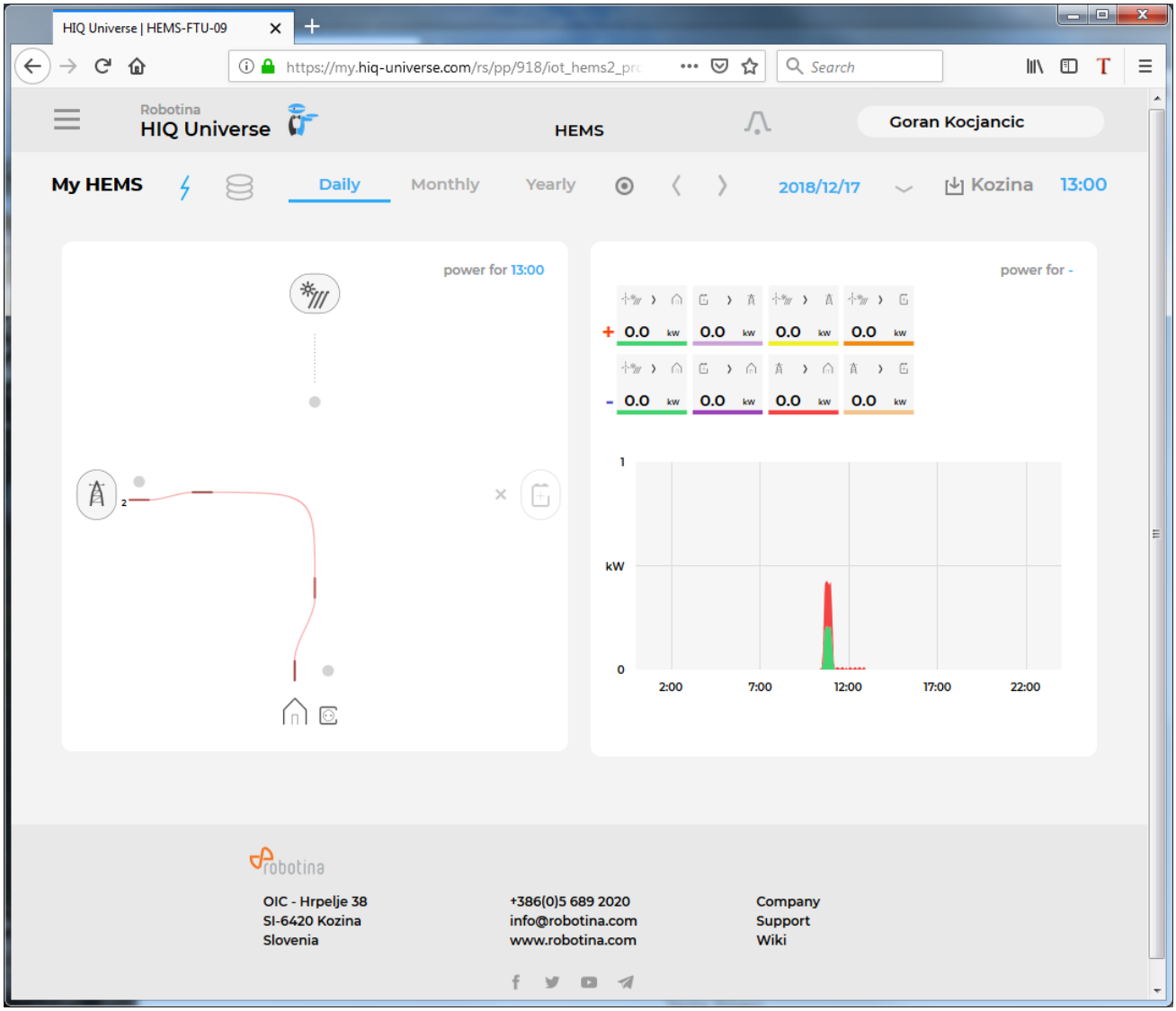


You will see tiles for all your subscribed HIQ Universe devices and services.

Go to Main HEMS view by clicking on HEMS tile or

add new HEMS device by clicking on blank tile with + sign.

Main HEMS view



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Last update: **2018/12/17 12:18**