

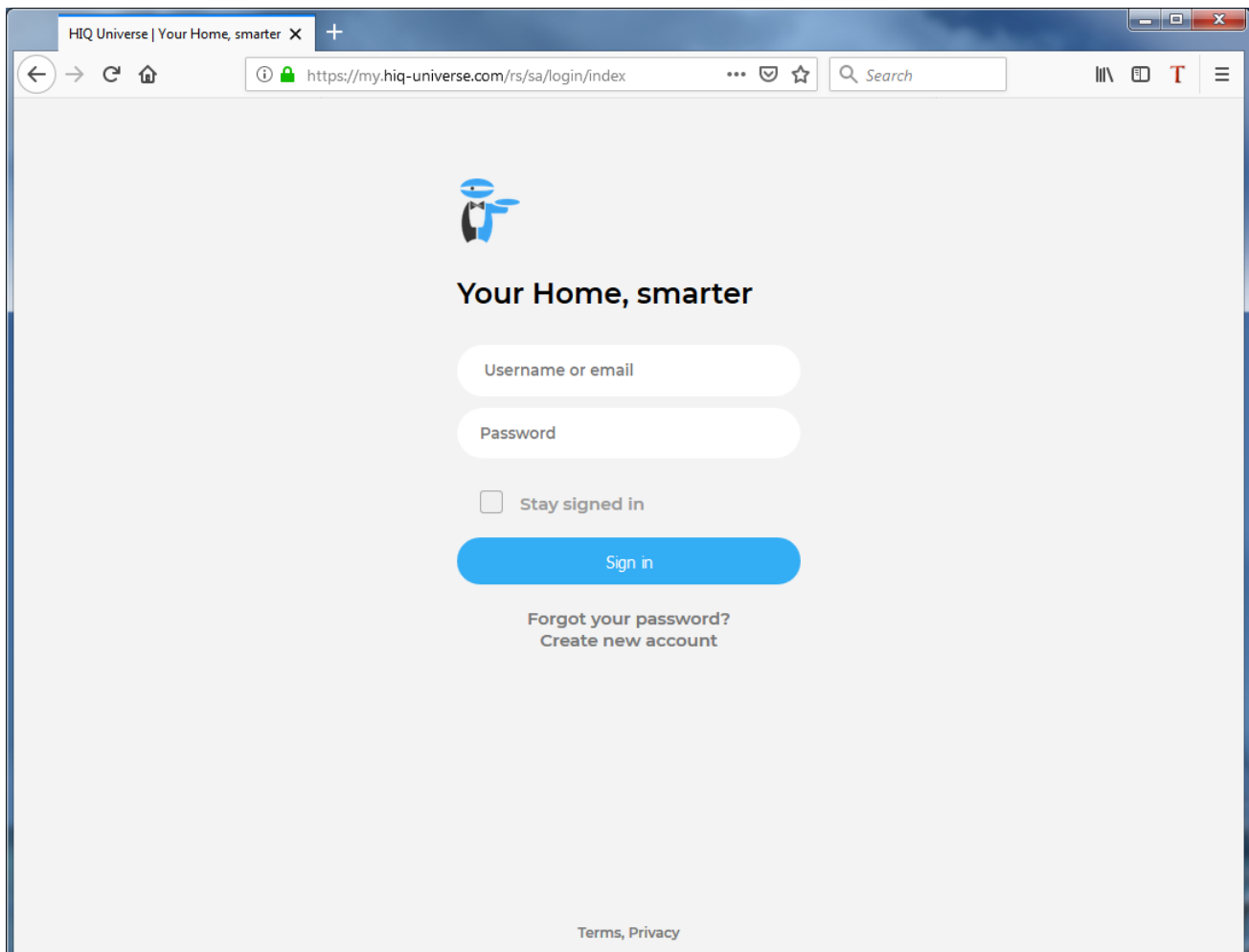
HIQ UNIVERSE

HIQ Universe is a cloud service that enables:

- An overview of current power consumption and
- An overview of the history of electrical power and energy consumption and production.

Access point: <https://my.hiq-universe.com>

HIQ Universe Log-in



Log in with your username or email and password to see your [HIQ Universe subscription dashboard](#).

To reset forgotten password click on "[Forgot your password?](#)"

To create new account click on "[Create new account](#)".

Create HIQ Universe account



In the appropriate fields, enter:

- Username
- First and Last name
- E-mail address
- Timezone
- Password

Click on "I'm not a robot"

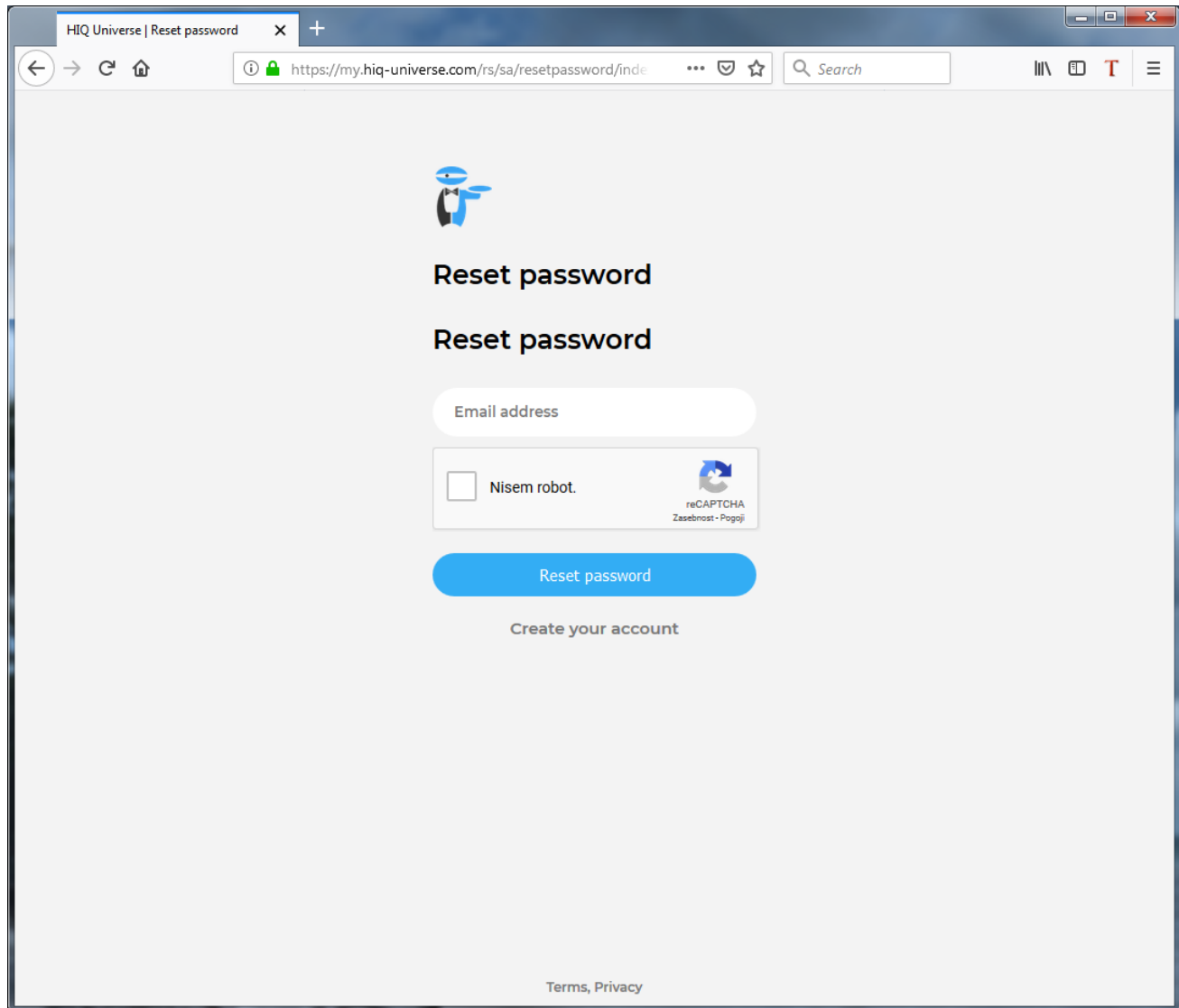
Accept Terms and Conditions

Click on Create account

A confirmation link will be sent to your email address.

Proceed to ["HIQ Universe Log-in"](#) screen.

Reset forgotten password



The screenshot shows a web browser window with the title "HIQ Universe | Reset password". The address bar displays the URL "https://my.hiq-universe.com/rs/sa/resetpassword/inde". The page content includes a blue robot icon, the heading "Reset password" repeated twice, an "Email address" input field, a checkbox labeled "Nisem robot." next to a reCAPTCHA logo, a blue "Reset password" button, and a "Create your account" link. At the bottom, there is a "Terms, Privacy" link.

In the appropriate field, enter email address.

Click on "I'm not a robot"

Click on "Reset password".

You will receive email with password reset link.



Enter new password and click on "Save new password".

Proceed to ["HIQ Universe Log-in"](#) screen.

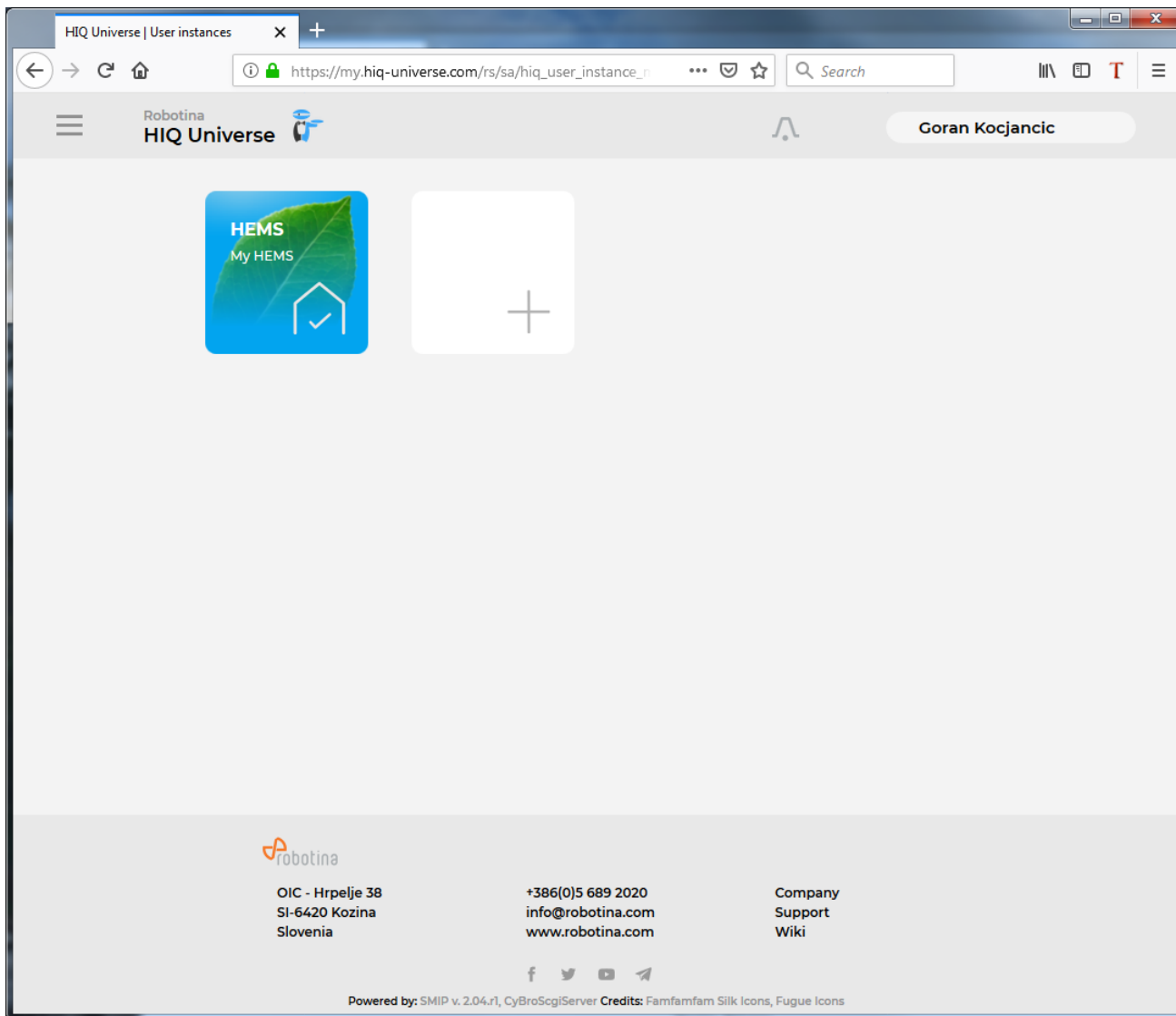
Add HEMS controller



Enter HEMS activation code from “HEMS Quick Set-Up Guide” found in HEMS box.

A screenshot of the HIQ Universe registration form. The form has a blue header with 'HIQ UNIVERSE' and the URL 'https://my.hiq-universe.com'. Below the header are three input fields labeled 'user name', 'email', and 'password'. At the bottom of the form, there is a white box with a grey border containing the text 'ACTIVATION CODE' and the code 'SN-0012345A-85212FC25-685D-BEBE'.

HIQ Universe subscription dashboard



You will see tiles for all your subscribed HIQ Universe devices and services.

Go to [Main HEMS view](#) by clicking on HEMS tile or
add [new HEMS device](#) by clicking on blank tile with + sign.

Main HEMS view

The screenshot shows the HIQ Universe HEMS dashboard. At the top, there is a browser window with the URL https://my.hiq-universe.com/rs/pp/918/iot_hems2_prc. The dashboard header includes the Robotina logo, the text "HIQ Universe", and the user name "Goran Kocjancic". Below the header, there are navigation tabs for "My HEMS", "Daily", "Monthly", and "Yearly", along with a date selector set to "2018/12/17" and a location indicator "Kozina 13:00".

The main content area is divided into two panels. The left panel, titled "power for 13:00", shows a schematic diagram of a power line with a meter icon and a house icon. The right panel, titled "power for -", displays a table of power consumption data and a line graph. The table shows power consumption in kW for different categories, with values of 0.0 kW. The graph shows a single data point at 12:00 with a value of 0.0 kW.

The footer contains the Robotina logo and contact information: "OIC - Hrpelje 38 SI-6420 Kozina Slovenia", "+386(0)5 689 2020 info@robotina.com www.robotina.com", and "Company Support Wiki". There are also social media icons for Facebook, Twitter, YouTube, and LinkedIn.

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<http://wiki.hiq-universe.com/> -

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Last update: **2018/12/17 12:18**

