

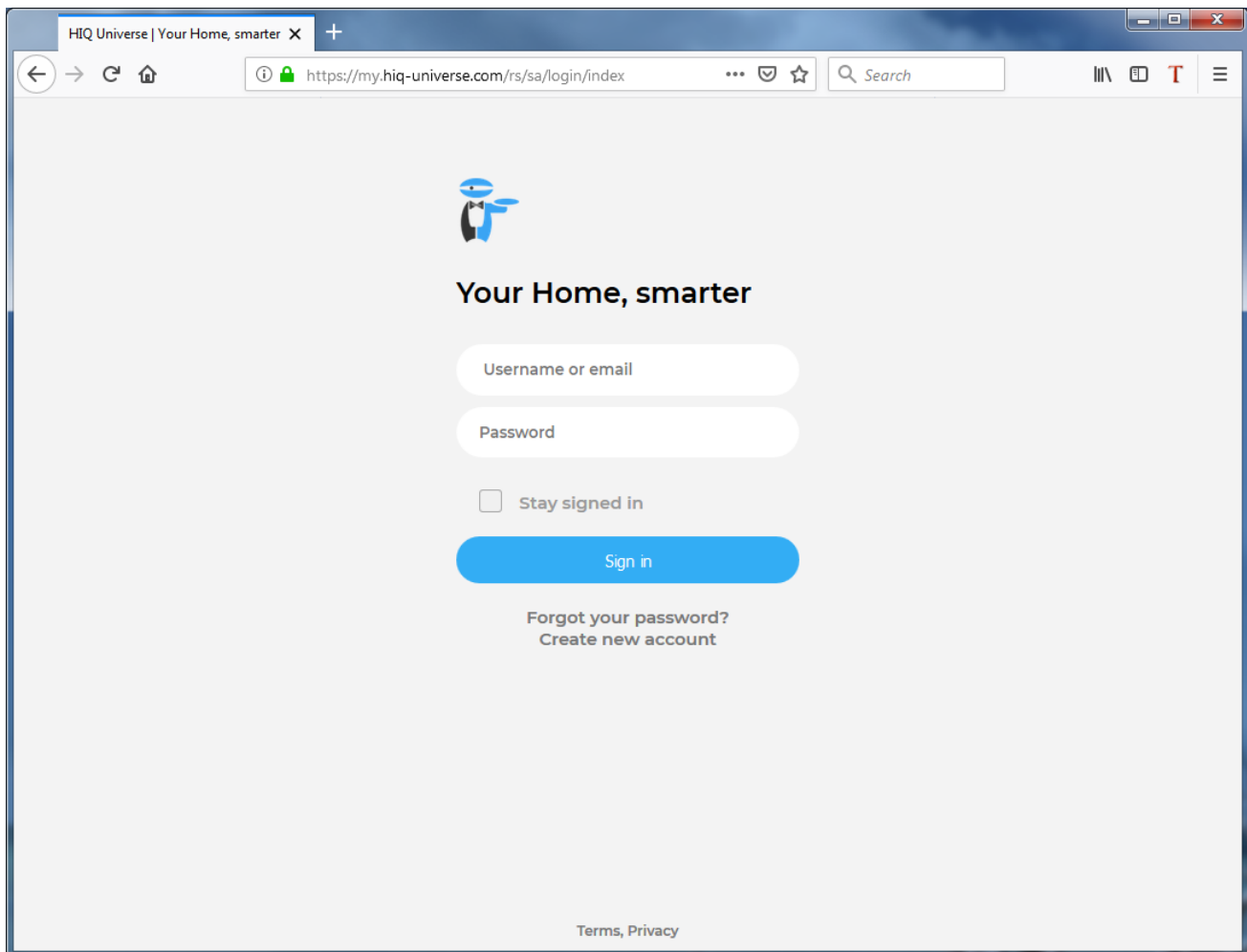
HIQ UNIVERSE

HIQ Universe is a cloud service that enables:

- An overview of current power consumption and
- An overview of the history of electrical power and energy consumption and production.

Access point: <https://my.hiq-universe.com>

HIQ Universe Log-in

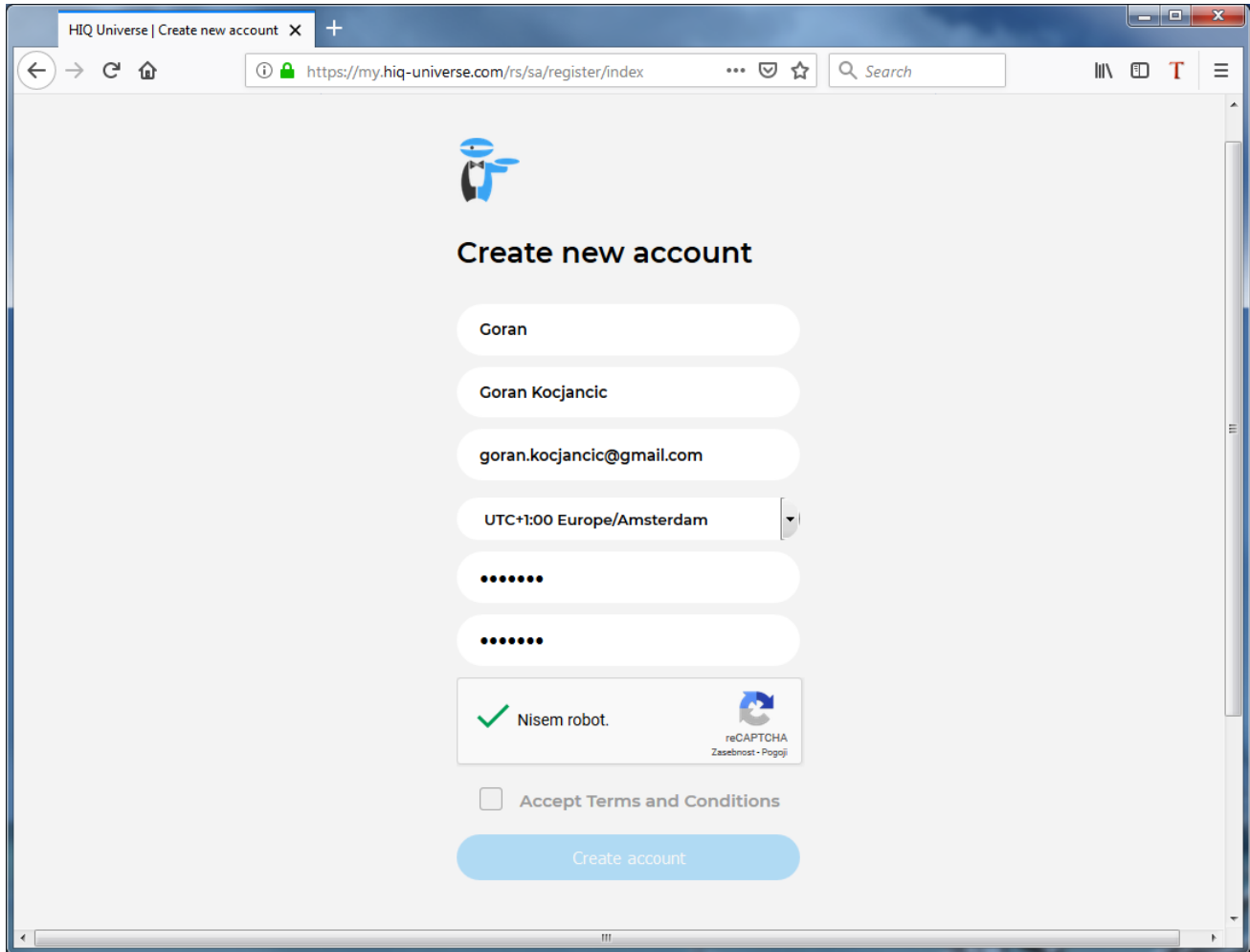


Log in with your username or email and password to see your [HIQ Universe subscription dashboard](#).

To reset forgotten password click on "[Forgot your password?](#)"

To create new account click on "[Create new account](#)".

Create HIQ Universe account



In the appropriate fields, enter:

- Username
- First and Last name
- E-mail address
- Timezone
- Password

Click on "I'm not a robot"

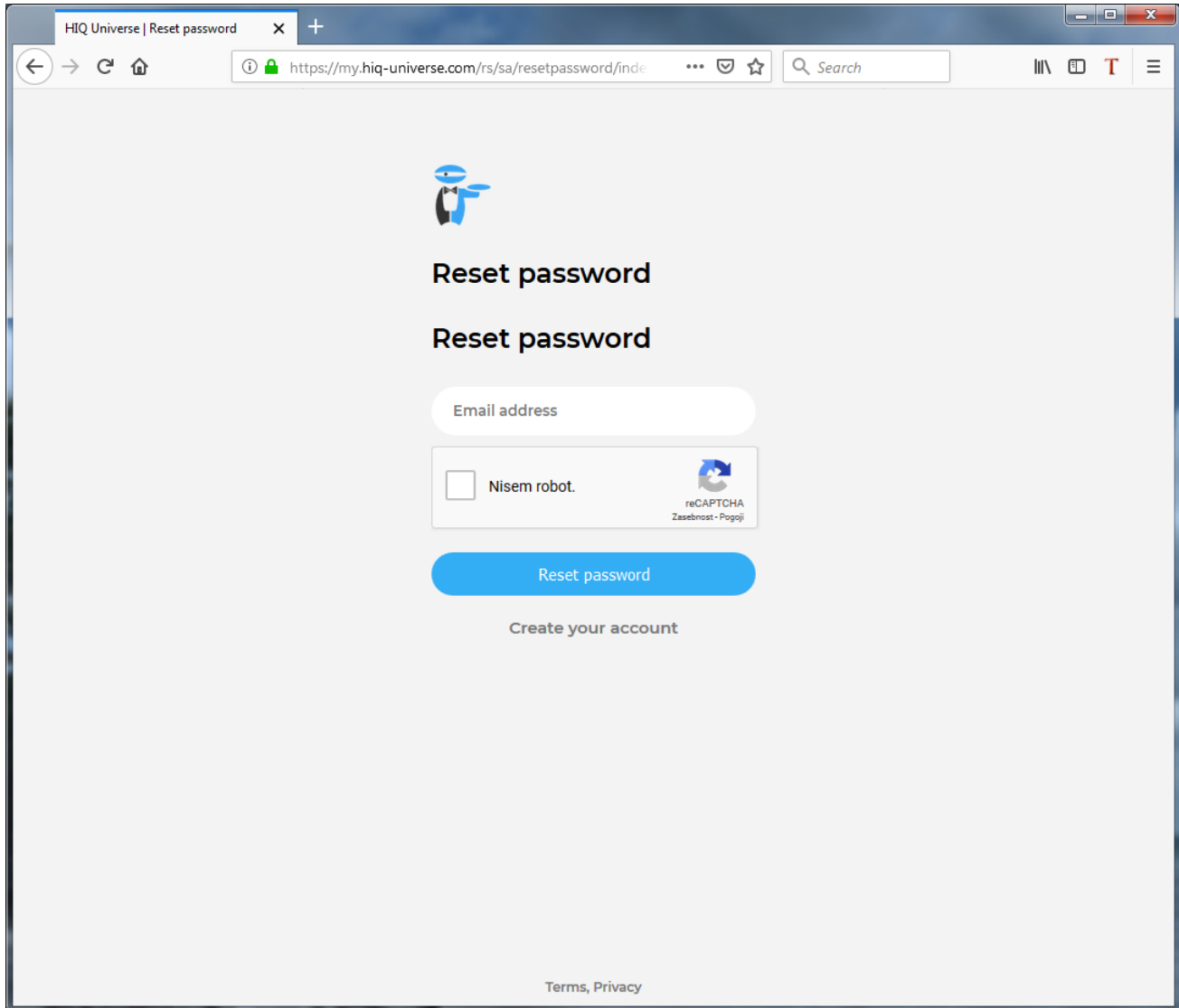
Accept Terms and Conditions

Click on Create account

A confirmation link will be sent to your email address.

Proceed to ["HIQ Universe Log-in"](#) screen.


Reset forgotten password

A screenshot of a web browser window showing the password reset page for HIQ Universe. The browser's address bar displays the URL "https://my.hiq-universe.com/rs/sa/resetpassword/inde". The page features a blue robot icon at the top, followed by the heading "Reset password" in bold black text. Below the heading is a white input field labeled "Email address". Underneath the input field is a reCAPTCHA section with a checkbox labeled "Nisem robot." and the reCAPTCHA logo. A prominent blue button labeled "Reset password" is centered below the reCAPTCHA. At the bottom of the form area, there is a link that says "Create your account". At the very bottom of the page, there are links for "Terms, Privacy".

HIQ Universe | Reset password

https://my.hiq-universe.com/rs/sa/resetpassword/inde


Search



Reset password

Reset password

Email address

Nisem robot. 
reCAPTCHA
Zasebnost - Pogoji

Reset password

[Create your account](#)

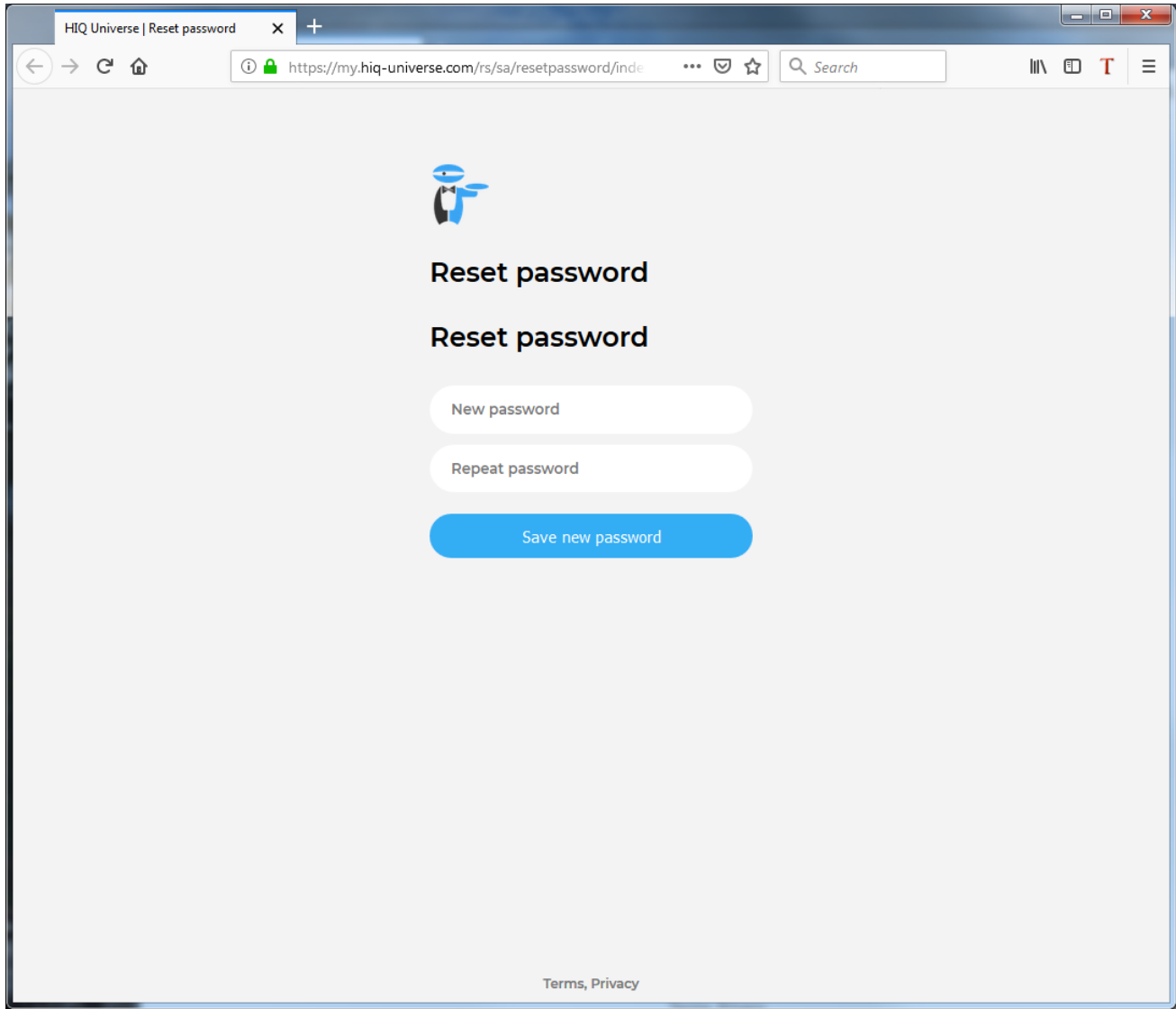
[Terms, Privacy](#)

In the appropriate field, enter email address.

Click on "I'm not a robot"

Click on "Reset password".

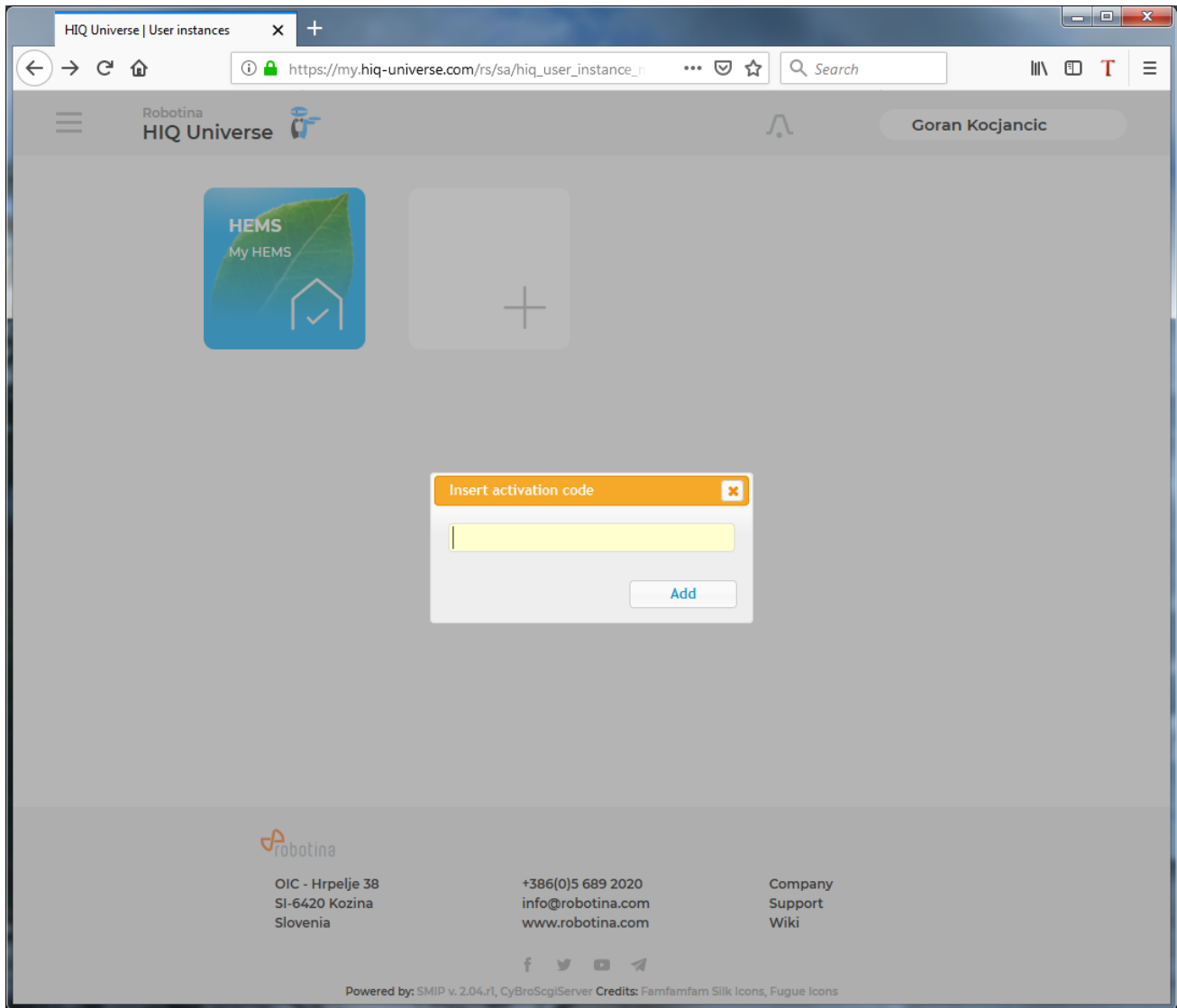
You will receive email with password reset link.



Enter new password and click on "Save new password".

Proceed to ["HIQ Universe Log-in"](#) screen.

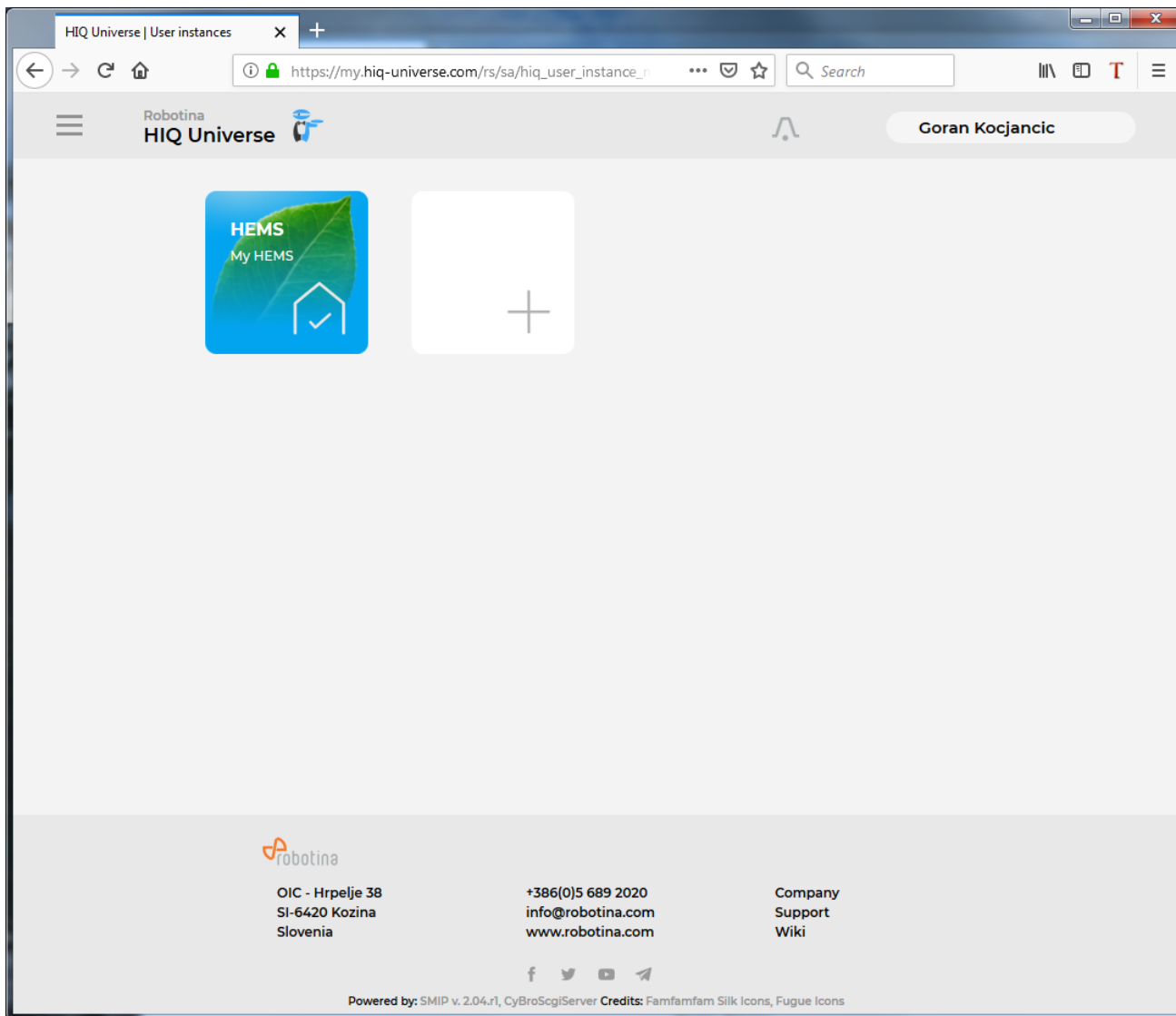
Add HEMS controller



Enter HEMS activation code from “HEMS Quick Set-Up Guide” found in HEMS box.



HIQ Universe subscription dashboard



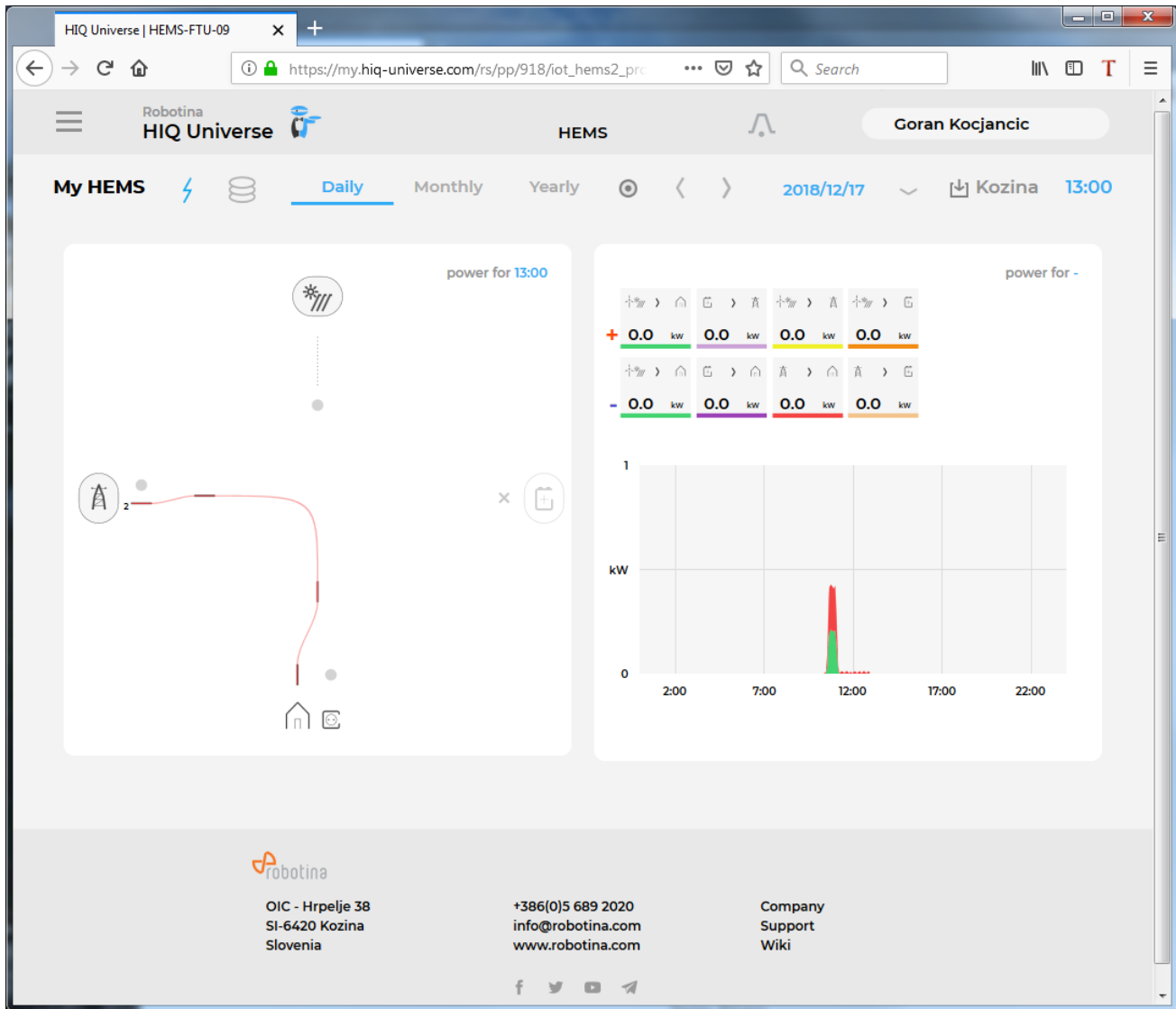
You will see tiles for all your subscribed HIQ Universe devices and services.

Go to [Main HEMS view](#) by clicking on HEMS tile or

add [new HEMS device](#) by clicking on blank tile with + sign.

"[User set-up](#)" is invoked by clicking on user name on top right.

Main HEMS view



Main HEMS page consists of 3 sections:

- "Title and view selection row" at the top
- "Power flow chart" on left side
- "Power and energy time-plot" on right

Title and view selection row

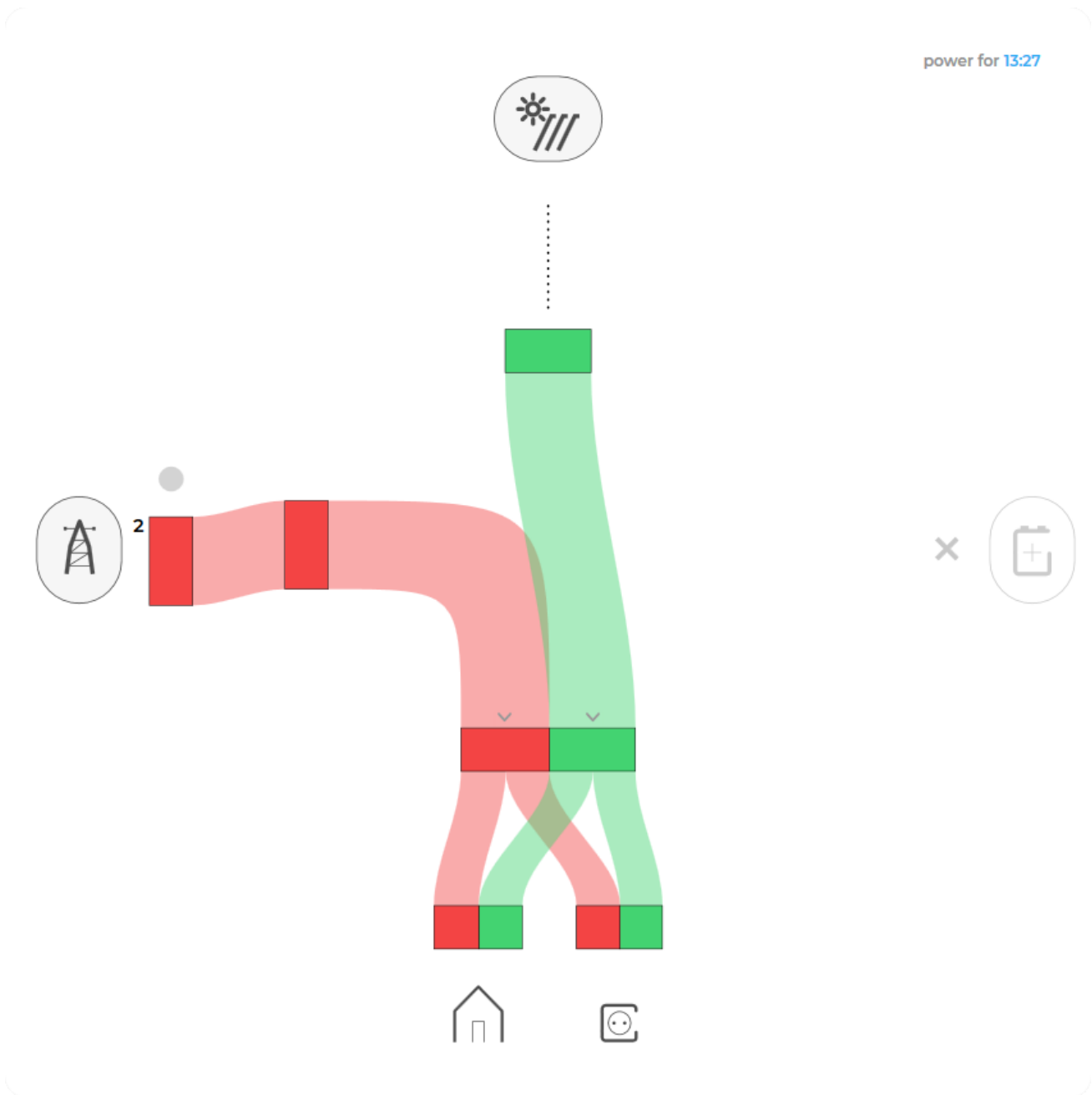


From the left:

- HEMS name
- Lighting icon → time-plot displays energy or power
- Money icon → time-plot displays currency
- Daily → time-plot displays power
- Monthly → time-plot displays energy per day
- Yearly → time-plot displays energy par month

- Target icon → time-plot go to now
- < → time-plot goes to previous term
- > → time-plot goes to next term
- Date → Select term for time-plot
- Download icon → Download “csv” data for displayed time-plot period
- Location of HEMS installation
- Time at HEMS installation site.

Power flow chart



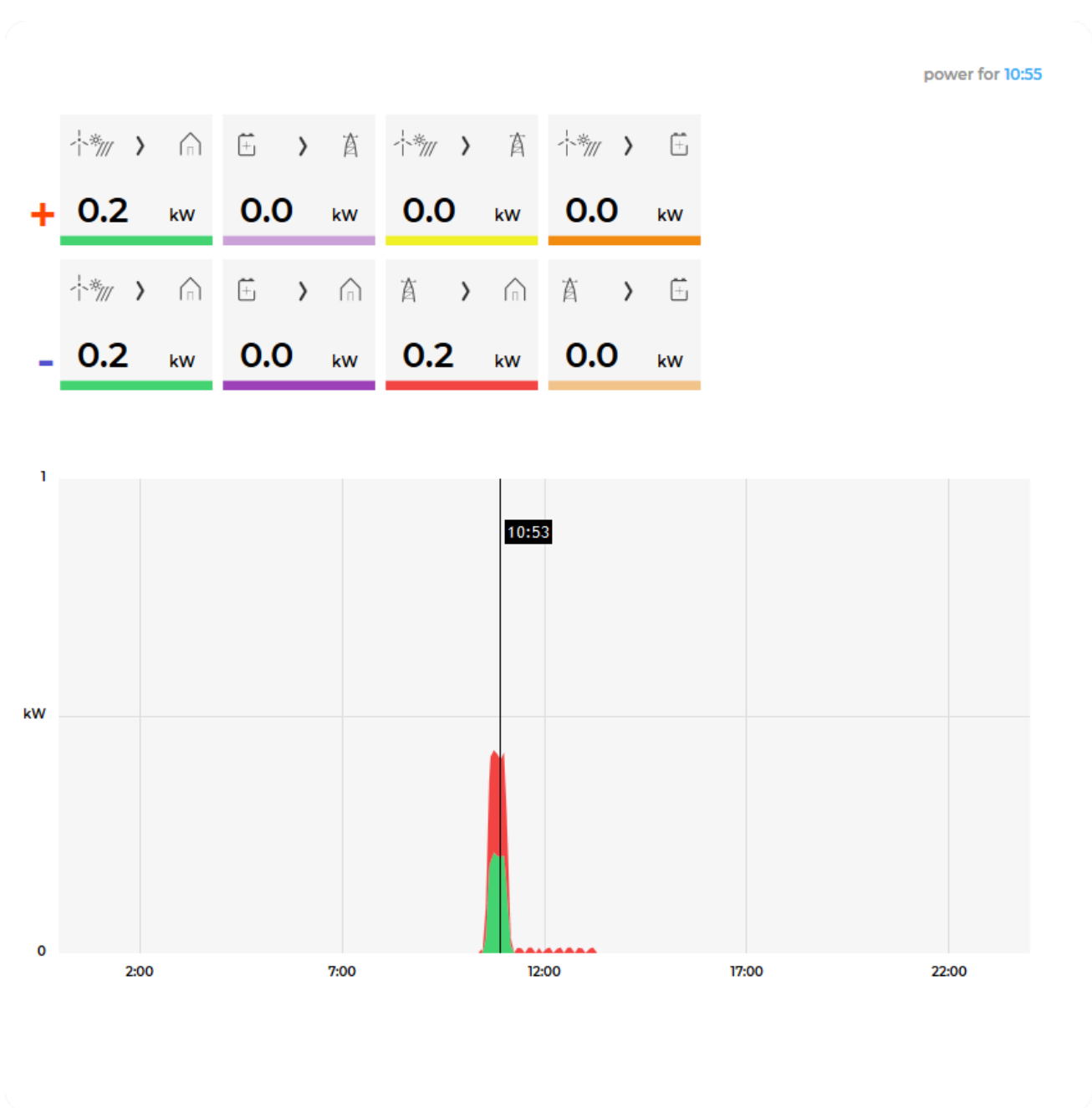
Displays actual power flow with:

- Power sources (Local PV, wind, co-generation plants) at top
- Grid (divided by tariffs) on left side
- Storage (battery) systems on right side and

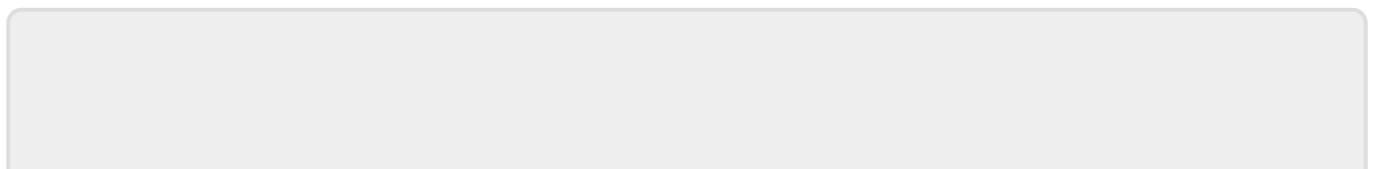
- Consumers on bottom.

Unused items are soft greyed out with X. Items without actual power are displayed as dots.

Power and energy time-plot



On bottom is time-plot for selected time period (in title row). By clicking on time plot a term for legend display is selected. Above there is power/energy legend.



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