

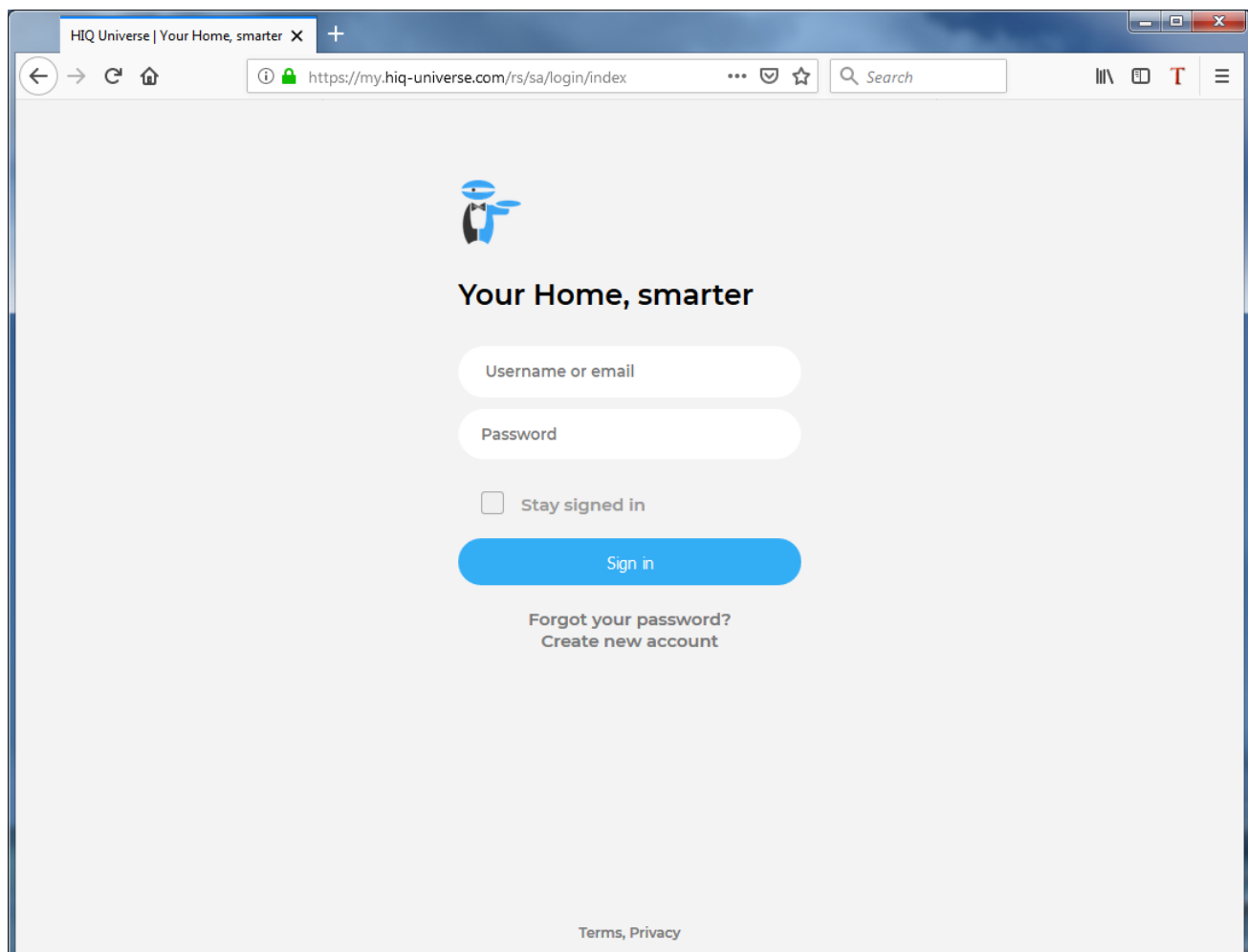
HIQ UNIVERSE

HIQ Universe is a cloud service that enables:

- An overview of current power consumption and
- An overview of the history of electrical power and energy consumption and production.

Access point: <https://my.hiq-universe.com>

HIQ Universe Log-in



Log in with your username or email and password to see your [HIQ Universe subscription dashboard](#).

To reset forgotten password click on "[Forgot your password?](#)"

To create new account click on "[Create new account](#)".

Create HIQ Universe account



In the appropriate fields, enter:

- Username
- First and Last name
- E-mail address
- Timezone
- Password

Click on "I'm not a robot"

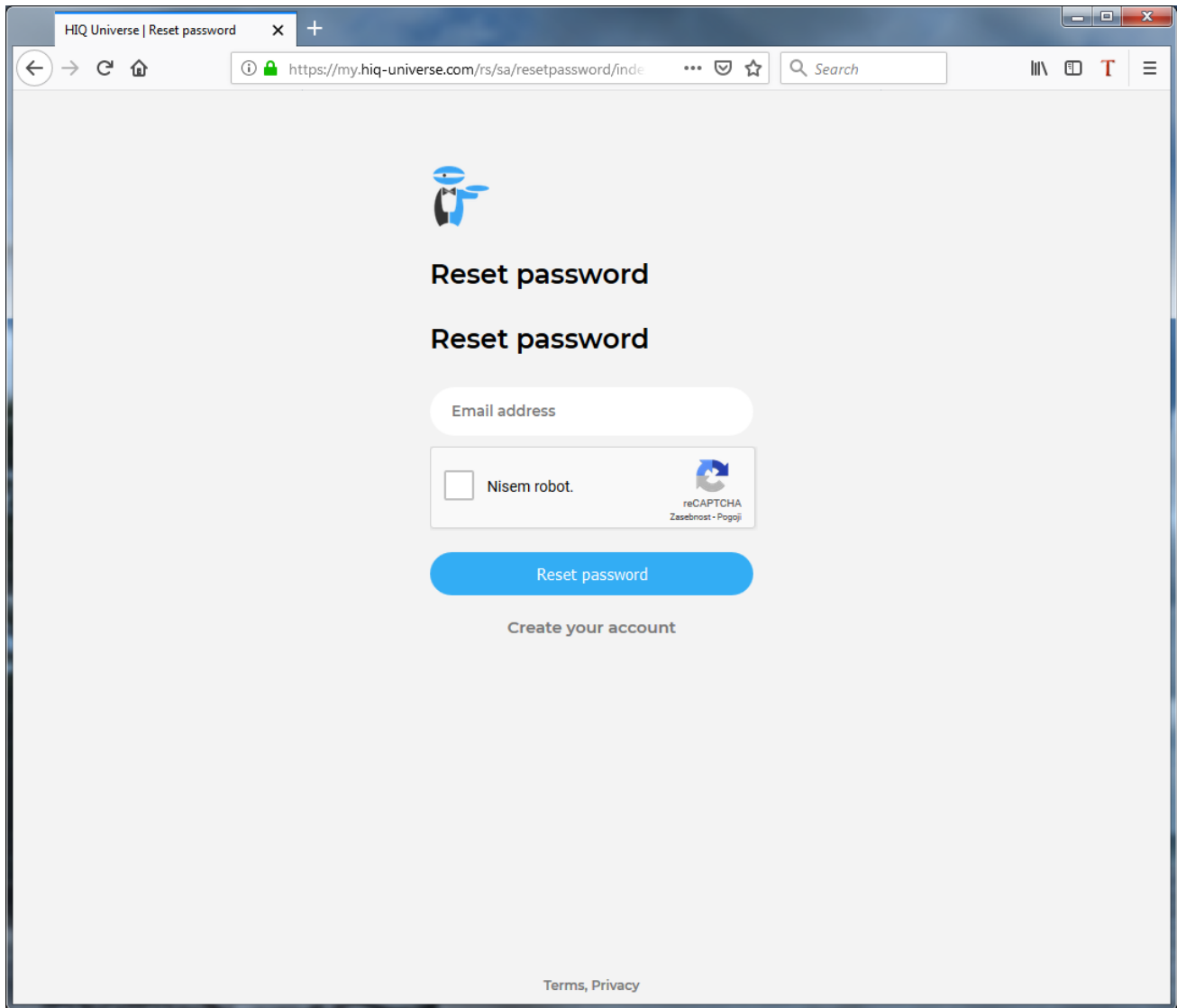
Accept Terms and Conditions

Click on Create account

A confirmation link will be sent to your email address.

Proceed to ["HIQ Universe Log-in"](#) screen.

Reset forgotten password

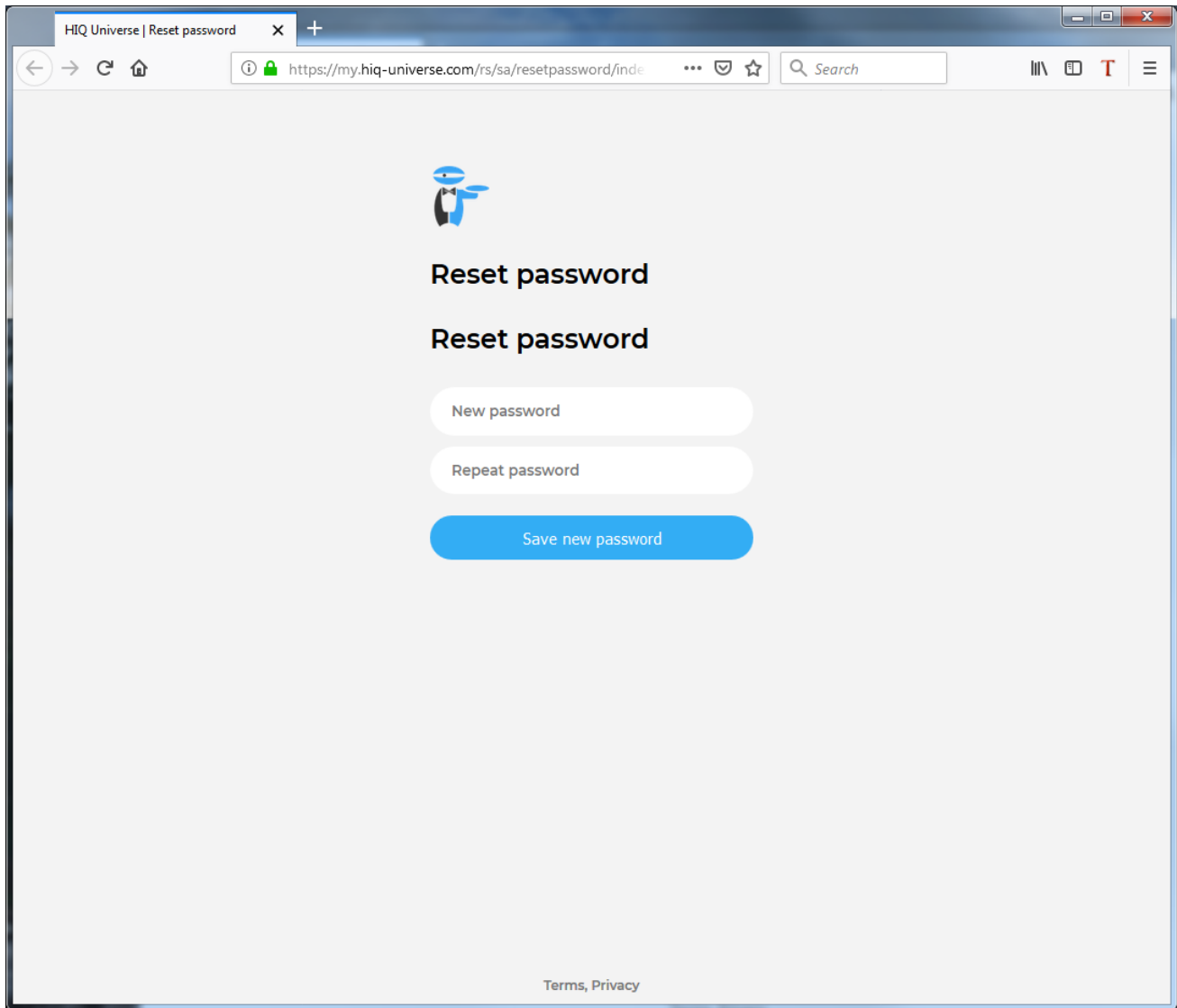


In the appropriate field, enter email address.

Click on "I'm not a robot"

Click on "Reset password".

You will receive email with password reset link.



Enter new password and click on "Save new password".

Proceed to ["HIQ Universe Log-in"](#) screen.

Add HEMS controller



Enter HEMS activation code from “HEMS Quick Set-Up Guide” found in HEMS box.

A screenshot of the HIQ Universe registration form. The form has a blue header with the text 'HIQ UNIVERSE'. Below the header is the URL 'https://my.hiq-universe.com'. The form contains three input fields: 'user name', 'email', and 'password'. Below these fields is a rounded rectangular box containing the text 'ACTIVATION CODE' followed by the code 'SN-0012345A-85212FC25-685D-BEBE'.

HIQ Universe subscription dashboard



You will see tiles for all your subscribed HIQ Universe devices and services.

Go to [Main HEMS view](#) by clicking on HEMS tile or

add [new HEMS device](#) by clicking on blank tile with + sign.

["User profile set-up"](#) is invoked by clicking on user name on top right.

Main HEMS view



Main HEMS page consists of 3 sections:

- "Title and view selection row" at the top
- "Power flow chart" on left side
- "Power and energy time-plot" on right



Side menu is activated by clicking menu icon (tree vertical lines at top-left). Menu items are dynamic created so can be different for each user. Typical menu items from top:

- Language selection
- Home page → section with all your subscribed HIQ Universe devices and services
 - MyHems → "Main HEMS view"
 - Settings → "HEMS settings"
- TOOLS → section with general site tools
 - Profile → "User profile set-up"
 - Sign out → Log off from HIQ Universe

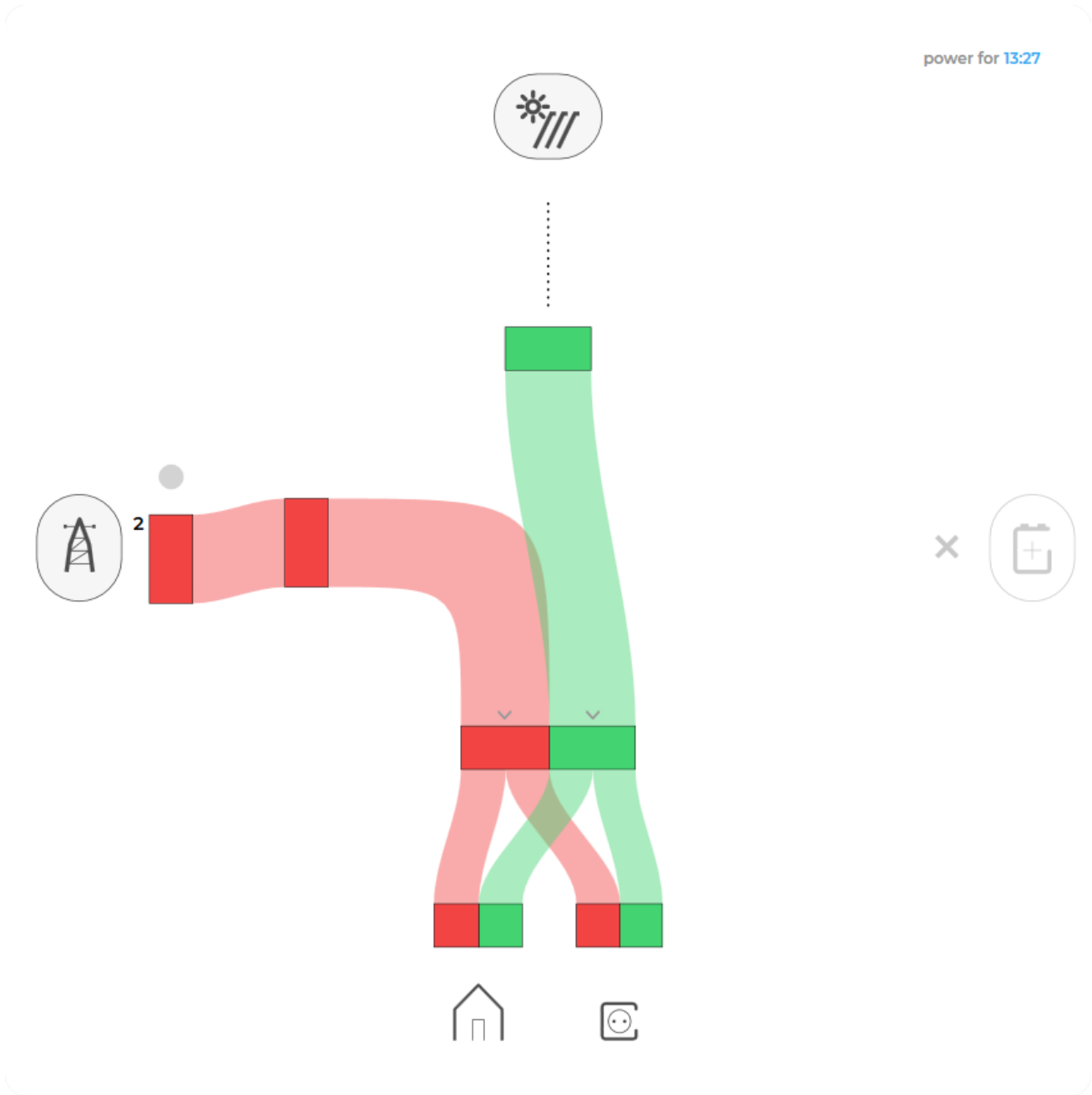
Title and view selection row



From the left:

- HEMS name
- Lighting icon → time-plot displays energy or power
- Money icon → time-plot displays currency
- Daily → time-plot displays power
- Monthly → time-plot displays energy per day
- Yearly → time-plot displays energy par month
- Target icon → time-plot go to now
- < → time-plot goes to previous term
- > → time-plot goes to next term
- Date → Select term for time-plot
- Download icon → Download “csv” data for displayed time-plot period
- Location of HEMS installation
- Time at HEMS installation site.

Power flow chart



Displays actual power flow with:

- Power sources (Local PV, wind, co-generation plants) at top
- Grid (divided by tariffs) on left side
- Storage (battery) systems on right side and
- Consumers on bottom.

Unused items are soft greyed out with X. Items without actual power are displayed as dots.

Power and energy time-plot

power for 10:55



On bottom is time-plot for selected time period (in title row). By clicking on time plot a term for legend display is selected. Above there is power/energy legend.

User profile set-up

The screenshot shows a web browser window with the URL https://my.hiq-universe.com/rs/sa/user_profile/. The page title is "HIQ Universe | Profile". The user's name "Goran Kocjancic" is displayed in the top right. The page content is organized into several sections:

- Basic information:** A table listing user details:

Username	username
Created	11/05/2018 01:34:41 PM CET from IP 89.212.246.66
Previous login	12/17/2018 12:31:16 PM CET from IP 89.212.246.66
Last login	12/17/2018 12:48:57 PM CET from IP 89.212.246.66
Last password change	12/17/2018 12:45:50 PM CET from IP 89.212.246.66
- Profile:** A form with the following fields:
 - Main realm: HEMS (dropdown)
 - Full name: Goran Kocjancic
 - Email address: goran.kocjancic@gmail.com
 - Timezone: UTC+1:00 Europe/Amsterdam (dropdown)A "Save changes" button is located below the form.
- Foreign realms:** A section with a horizontal line, currently empty.
- Password:** A form with three input fields labeled "Old password", "New password", and "Repeat password". A "Change password" button is located below the form.

HEMS settings

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Permanent link: <http://wiki.hiq-universe.com/doku.php?id=en:hems:universe&rev=1545052488>

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