HIQ UNIVERSE

HIQ Universe is a cloud service that enables:

- An overview of current power consumption and
- An overview of the history of electrical power and energy consumption and production.

Access point: https://my.hiq-universe.com

HIQ Universe Log-in

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	Smart spaces		
	Username or email		
	Password		
	Stay signed in		
	Sign in		
	Forgot your password? Create new account		
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Log in with your username or email and password to see your HIQ Universe subscription dashboard.

To reset forgotten password click on "Forgot your password?"

To create new account click on "Create new account".

Create HIQ Universe account

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In the appropriate fields, enter:

- Username
- First and Last name
- E-mail address
- Timezone
- Password

Click on "I'm not a robot"

Accept Terms and Conditions.

Click on Create account.

A confirmation link will be sent to your email address.

Proceed to "HIQ Universe Log-in" screen.

Reset forgotten password

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	Terms, Privacy					

In the appropriate field, enter email address.

Click on "I'm not a robot"

Click on "Reset password".

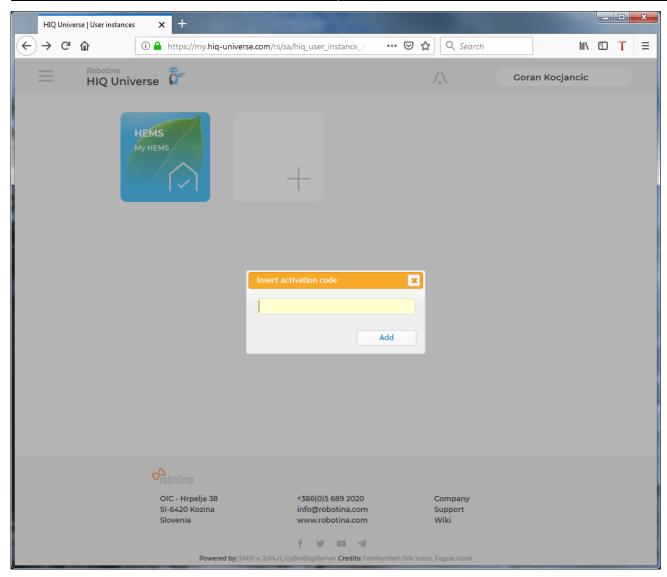
You will receive email with password reset link.

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				Repeat password		
				Save new password		
				Terms, Privacy		

Enter new password and click on "Save new password".

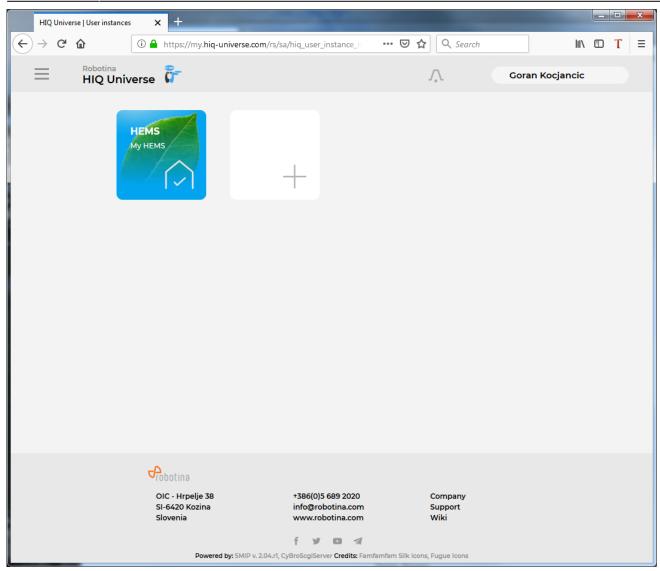
Proceed to "HIQ Universe Log-in" screen.

Add HEMS controller



Enter HiQ universe activation code that you received from your installer.

HIQ Universe subscription dashboard



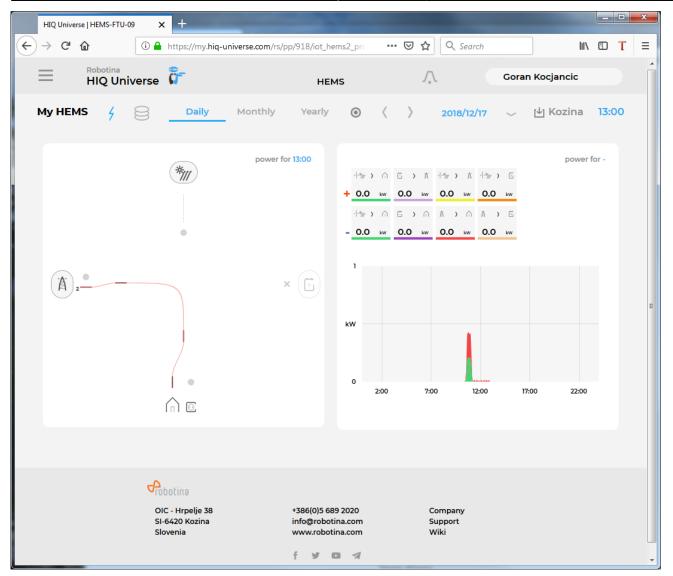
You will see tiles for all your subscribed HIQ Universe devices and services.

Go to Main HEMS view by clicking on HEMS tile or

add new HEMS device by clicking on blank tile with + sign.

"User profile set-up" is invoked by clicking on user name on top right.

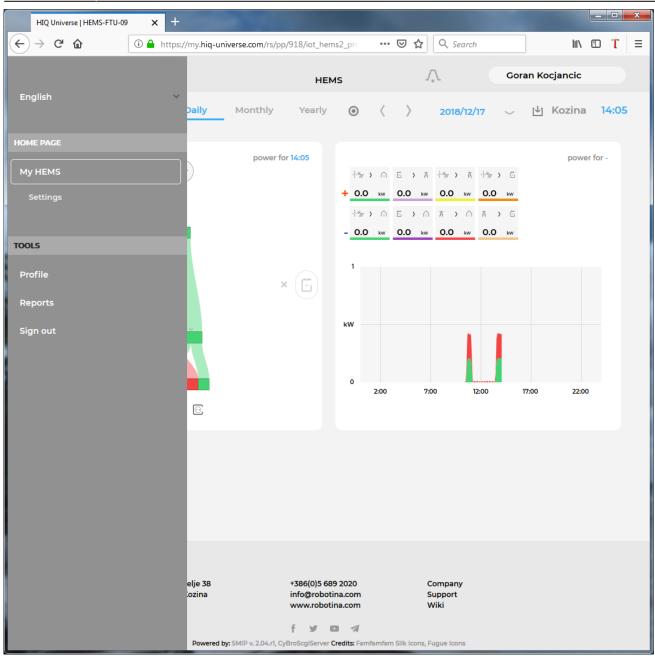
Main HEMS view



Main HEMS page consists of 3 sections:

- "Title and view selection row" at the top
- "Power flow chart" on left side
- "Power and energy time-plot" on right





Side menu is activated by clicking menu icon (tree vertical lines at top-left). Menu items are dynamic created so can be different for each user. Typical menu items from top:

- Language selection
- Home page \rightarrow section with all your subscribed HIQ Universe devices and services
 - MyHems → "Main HEMS view"
 - Settings → "HEMS settings"
- TOOLS \rightarrow section with general site tools
 - Profile \rightarrow "User profile set-up"
 - \circ Sign out → Log off from HIQ Universe

Title and view selection row

My HEMS	4	\otimes	Daily	Monthly	Yearly	۲	<	\rangle	2018/12/17	\sim	[↓]	Kozina	13:24
http://wiki.hig-unive	erse.coi	n/									F	Printed on 202	25/07/06

- HEMS name
- Lighting icon \rightarrow time-plot displays energy or power
- Money icon \rightarrow time-plot displays currency
- Daily \rightarrow time-plot displays power
- Monthly \rightarrow time-plot displays energy per day
- Yearly \rightarrow time-plot displays energy par month
- Target icon \rightarrow time-plot go to now
- < \rightarrow time-plot goes to previous term
- > \rightarrow time-plot goes to next term
- Date \rightarrow Select term for time-plot
- Download icon \rightarrow Download "csv" data for displayed time-plot period
- Location of HEMS installation
- Time at HEMS installation site.

Power flow chart

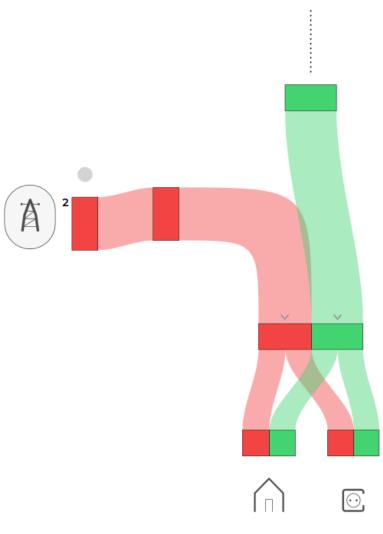
power for 13:27

Displays actual power flow with:

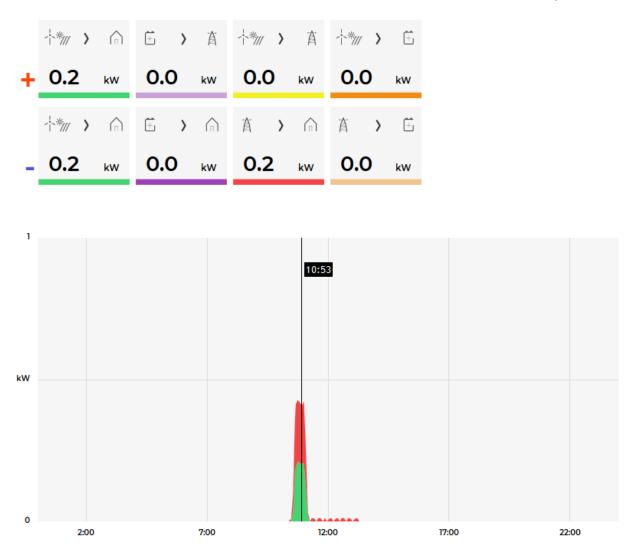
- Power sources (Local PV, wind, co-generation plants) at top
- Grid (divided by tariffs) on left side
- Storage (battery) systems on right side and
- Consumers on bottom.

Unused items are soft greyed out with X. Items without actual power are displayed as dots.

Power and energy time-plot



power for 10:55



On bottom is time-plot for selected time period (in title row). By clicking on time plot a term for legend display is selected. Above there is power/energy legend.

User profile set-up

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L	ast login			2/17/2018 12:48:57 PM CET from IP 89.212.246.6	66								
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Basic information section:

- Username
- Created date and IP
- Previous and last login date and IP
- Last password change date and IP

Profile section:

- Main realm display
- Full name, email address and timezone edit fields

Foreign realms - devices and services where you have access to bat you are not owner.

Password: fields for password changing.

HEMS settings

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Settings					
Device name	My HEMS				
Location Location name	Kozina				
Location latitude					
Location longitude					
Energy price					
Low tariff price (€/kWh)	0.100				=
High tariff price (€/kWh)	0.200				
Feed-in tariff price (€/kWh)	0.100				
Timeplots range					
Electricity					
Max daily power (kW)	1				
Max daily energy (kWh)	1				
Max monthly energy (kWh)	20				
Cost					
Max daily value (€)	10				
Max monthly value (€)	100				
Save settings					
Share your device					
Owner	goran.kocjancic@gmail.com 🤤				
Guest account					
Guest email address Remo	ve quest				-

Sections:

- Settings:
 - $\circ\,$ Device name
 - $\circ\,$ Location name and coordinates
- Energy price: per tariff energy price
- Timeplots range: ranges for various timeplots
- Share your device: manage device sharing guest accounts

My Things and Smart-grid settings

My Things GUI could be accessed within the HiQ Universe platform by clicking the MyThings item within the main menu. Individual devices are presented as a group of cards, divided on four groups:

- Consumers
- Production
- Storage
- Sensors.

Consumers

Within the group Consumers, the first card present a general consumption of the object - a background consumption. The following items present real controllable devices, such as DHW Heater, Heat pump, wireless socket, etc. An example of a device is shown in the following image.

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The form of a card of each consumer is composed of the general part, history and settings part.

General

General part contains:

Name of a device, which can be changed by user.

Icon (button) enables toggling the device operation state (Switch on / Switch off).

State label contain the information of device operation state (On / Off / Error).

Power label contain the information of device consumption power in watts.

History

History part shows historical consumption of a device. The temporal range can be selected as daily, weekly, monthly or yearly. Daily and weekly range shows power consumption in watts, while monthly and yearly range shows energy consumption in kilowatt-hours.

The interface enables time-frame selection and time-frame alignment to current time.

Settings

Manual override presents the time in minutes. When the user switches on the device, the device will automatically turn off after manual override minutes.

Example: manual override is set as 30 minutes. When the user switches on the device, it will switch off after 30 minutes.

Note: Manual override is disabled if it is set to 0 minutes.

If manual override is bigger than 0, the device will switch off automatically after specified number of minutes.

Smart grid settings

Cloud optimization enables or disables smart grid service.

Smart grid status label shows smart grid operation state with the following states:

- Idle the device is not in activation
- *Executing* the device is in activation

Enabled section specify the temporal range between **from** and **to** in the form of *hh:mm*, in which the device is allowed to be switched off from according to the smart-grid service. If **from** is larger than **to**, then temporal range is the opposite. If **from** and **to** are equal, then the smart-grid service is enabled 24 hours a day.

Example: from 10:00 and to 14:00 enables the smart-grid service between 10:00 and 14:00, and disables in all other times.

Example: from 14:00 and to 10:00 disables the smart-grid service between 10:00 and 14:00, and enables in all other times.

Example: from 14:00 and to 14:00 enables smart-grid service is always enabled.

Max duration setting limits the duration of time, the smart-grid service switches off (activates) the device. After smart-grid service activates the device, the device will deactivate (switch back on) after max-duration minutes at the latest.

Max request setting limits the maximum daily activations from the smart-grid service.

Suspend time presents the time in minutes, which has to pass between two activations (between the stop of one activation and start of another).

Production

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Storage

Sensors

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